

Jasper Chua (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Thursday, 17 September 2020 4:15 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving SLU8823L (OI : EQI - DM20HO01216/SG) and SDZ8U (TP : LKK REF - CC6/EQI20006493/Uba3) on 21.06.2020

Hi Jasper

Please proceed.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

Sent: Thursday, September 17, 2020 10:08 AM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Joel Goh <joel.goh@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving SLU8823L (OI : EQI - DM20HO01216/SG) and SDZ8U (TP : LKK REF - CC6/EQI20006493/Uba3) on 21.06.2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured hit parked vehicle when reversing.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 74,700.98	\$ 17,655.00
Loss of Rental (\$220.00 x 30 days)	\$ 6,600.00	\$ 1,540.00
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 81,302.98	\$ 19,197.00

(\$220.00 x 7 days)

Breakdown of days is as follows:

Recommended repair days	4
Weekends / Downtime	3
CLAIM DAYS	7

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: Thursday, 10 September 2020 11:23 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLU8823L (OI : EQI - DM20HO01216/SG) and SDZ8U (TP : LKK REF - CC6/EQI20006493/Uba3) on 21.06.2020

Hi Jasper

Our insured has reported the accident to us.

Please find attached OI report for your kind attention.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Joel Goh

Sent: Monday, August 24, 2020 4:42 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLU8823L (OI : EQI - TBA) and SDZ8U (TP : LKK REF - CC6/EQI20006493/Uba3) on 22.06.2020

Dear Jasper

Our insured has not reported this accident.

Dear Janice

Please look into this matter

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the s

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Monday, August 24, 2020 11:02 AM

To: Joel Goh

Cc: Admin A; Mei Kwan (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SLU8823L (OI : EQI - TBA) and SDZ8U (TP : LKK REF - CC6/EQI20006493/Uba3) on 22.06.2020

Dear Joel,

Attached preliminary advice for your references

Kindly advise whether insured reported the accident. If yes , please send us a copy of the report for our necessary action.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 26 June 2020 10:40 AM

To: joel.goh@eqinsurance.com.sg

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLU8823L (OI : EQI - TBA) and SDZ8U (TP : LKK REF - CC6/EQI20006493/Uba3) on 22.06.2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected third party vehicle SDZ 8U at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Total Control Panel

[Login](#)

To: joel.goh@eqinsurance.com.sg [Remove](#) lkkauto.com from my allow list
From: jasperchua@lkkauto.com

You received this message because the domain lkkauto.com is on your allow list.