

Veron Chen (LKKAUTO)

From: Vincent Chua <vincent.chua@premierauto.com.sg>
Sent: Friday, 4 March 2022 5:56 PM
To: Admin-D (LKKAUTO)
Subject: RE: Our ref: M11D10292006 Your ref: SHC6149E/SR Our Offer DOA: 15/06/2020

Dear Summer,

Good day to you.

The other day, you were asking about this case, is it??

Do let me know if you need any clarifications.

Thank you for your time.

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

NOTE: Please be informed that we have changed our email from Vincent.chua@premiertaxi.com to Vincent.chua@premierauto.com.sg

Confidentiality Notice | This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential or proprietary information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, immediately contact the sender by reply e-mail and destroy all copies of the original message.

 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION**

From: Vincent Chua <vincent.chua@premierauto.com.sg>
Sent: Thursday, 17 December 2020 5:11 pm
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>; AccReport <AccReport@premierauto.com.sg>
Subject: RE: Our ref: M11D10292006 Your ref: SHC6149E/SR Our Offer DOA: 15/06/2020

Without Prejudice

Dear Josephine,

Hereby attached signed Discharge Voucher, with Letter of Authority.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHC6149E**, our client is agreeable on your offer of **\$3,617.75/- (9 days)** for the settlement on the above claim.

Kindly let us have your settlement payment of **\$3,617.75/- (9 days)** in favour of Premier Automotive Services Pte Ltd soonest possible.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

NOTE: Please be informed that we have changed our email from Vincent.chua@premiertaxi.com to Vincent.chua@premierauto.com.sg

Confidentiality Notice | This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential or proprietary information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, immediately contact the sender by reply e-mail and destroy all copies of the original message.

 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]
Sent: Thursday, 17 December 2020 11:31 am
To: Vincent Chua <vincent.chua@premierauto.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>; AccReport <AccReport@premierauto.com.sg>
Subject: RE: Our ref: M11D10292006 Your ref: SHC6149E/SR Our Offer DOA: 15/06/2020

Without Prejudice

Dear Vincent

We agree with your counter proposal of \$ 3, 617.75

Strictly without prejudice to other related claims
Enclose Discharge voucher for your client to sign and email back.

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: Vincent Chua <vincent.chua@premierauto.com.sg>
Sent: Wednesday, December 16, 2020 2:53 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>; AccReport <AccReport@premierauto.com.sg>
Subject: RE: Our ref: M11D10292006 Your ref: SHC6149E/SR Our Offer DOA: 15/06/2020

Without Prejudice

Dear Josephine,

Thank you for your offer.

We regret to inform you that we are unable to accept your offer, **\$2,892.75/- (9 days)**.

Please refer to the attached email correspondence for the arrangement of the Pre-Repair Inspection for our motor vehicle, SHC6149E. Kindly note that, despite having 2 reminders been sent out to UOI, we did not receive any response for PRI arrangement. As such, we have no other option but to engage our own Singe-Joint expert to conduct the survey.

Solely for swift and amicable settlement, we would like to counter propose settlement at **\$3,617.75/- (9 days)**:

COR	\$2675.00/- (GST inclusive)
LOR	\$240.75/- (9 days x \$26.75 per day)
LOI	\$450.00/- (9 days x \$50 per day)
GIA	\$2.00/-
<u>Survey Fee</u>	<u>\$250.00/-</u>

TOTAL \$3617.75

We look forward to your acceptance soonest.

Thank you.

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

NOTE: Please be informed that we have changed our email from Vincent.chua@premiertaxi.com to Vincent.chua@premierauto.com.sg

Confidentiality Notice | This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential or proprietary information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, immediately contact the sender by reply e-mail and destroy all copies of the original message.

 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION**

From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]
Sent: Wednesday, 16 December 2020 10:29 am
To: Vincent Chua <vincent.chua@premierauto.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: Our ref: M11D10292006 Your ref: SHC6149E/SR Our Offer

Without prejudice

Dear Vincent

We refer to your letter of demand of 10 November 2020.

We will offer

COR	: \$ 2,200 w GST
LOR	: \$ 240.75
LOI	: \$ 450
GIA	: \$2.00
TOTAL	: \$2,892.75

Kindly revert with your confirmation before we issue our discharge voucher .

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.