Summer Lee (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>

Sent: Friday, 19 June, 2020 5:31 PM

To: Nivitha (LKK Auto)

Cc: 'SUR'; Loganathan Agoram; Derrick Quok; Kenneth Lim

Subject: Fw: ACCIDENT ON 18/06/2020 between GBJ1005D & SGL8805X along Carpark of

Blk 263 Serangoon Central Drive | C10006510

Attachments: GBJ1005D.pdf

Hi Team,

We would like to arrange TP PRS for GBJ1005D. TP chose Mr Adrian Ling to conduct the survey of the said vehicle. Our insured has not reported yet.

Workshop information: Advance Auto Garage 10 Kaki Bukit Road 2, #01-21 First East Centre

Singapore 417868 TEL: 9007 9247

Email: advanceag@hotmail.com

ATTN: Xavier Lim

Please confirm. Thank you.

Regards,

Ivy Ratilla Executive, Claims Admin

T +65 6540 2185 **F** +65 6725 0853

Eivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111 **Claims** +65 6221 2199 **Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924

budgetdirect.com.sg



From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Friday, 19 June 2020 17:10

To: Claims <claims@budgetdirect.com.sg>

Subject: Re: ACCIDENT ON 18/06/2020 between GBJ1005D & SGL8805X along Carpark of Blk 263 Serangoon Central

Drive

GIA attached

Sent from my Huawei phone

----- Original message ------

From: Claims <claims@budgetdirect.com.sg>

Date: Fri, 19 Jun 2020, 17:00

To: Advance Auto Garage <advanceag@hotmail.com>

Subject: Re: ACCIDENT ON 18/06/2020 between GBJ1005D & SGL8805X along Carpark of Blk 263 Serangoon Central

Drive

WITHOUT PREJUDICE

Dear Xavier,

Please provide us with your clients GIA report. We will proceed to arrange once we receive GIA report.

Regards,

Ivy Ratilla Executive, Claims Admin

T +65 6540 2185 F +65 6725 0853

Eivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111 **Claims** +65 6221 2199 **Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924

budgetdirect.com.sq



From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Friday, 19 June 2020 16:41

To: Claims <claims@budgetdirect.com.sg>

Subject: Re: ACCIDENT ON 18/06/2020 between GBJ1005D & SGL8805X along Carpark of Blk 263

Serangoon Central Drive

Dear Ivy,

I would like to appoint Mr Adrian Ling (LKK) for my PRI. Thank you

Sent from my Huawei phone

From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Friday, 19 June 2020 16:00

To: Claims <claims@budgetdirect.com.sg>

Subject: ACCIDENT ON 18/06/2020 between GBJ1005D & SGL8805X along Carpark

of Blk 263 Serangoon Central Drive

Our Ref: AAG.20200604 Your Ref: SGL8805X

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

We act for ZHONG HUA MINIMART, owner of GBJ1005D that was damaged as a result of the above accident.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Advance Auto Garage

10 Kaki Bukit Road 2, #01-21 First East Centre Singapore 417868

TEL: 9007 9247

Email: advanceag@hotmail.com

ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

Best Regards,

Xavier Lim (+65) 9007 9247 Advance Auto Garage 10 Kaki Bukit Road 2 #01-21 Singapore (417868) This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.

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