# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 25 February 2021 4:35 PM

To: Mandy Lim
Cc: 'venus'; Admin A

Subject: RE: OFFER ACCEPTANCE - Third Party Claim - GBA 4105 B, Your Insured : GBG 5111

U, D.O.A.: 17/06/2020 LKK REF: CC6/CTI20006472/ka3

**Attachments:** DV\_GBA4105B.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the DV enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mandy Lim <Mandy@ltm.sg>

**Sent:** Wednesday, 24 February 2021 1:22 PM **To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'venus' <venus@ltm.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OFFER ACCEPTANCE - Third Party Claim - GBA 4105 B, Your Insured: GBG 5111 U, D.O.A.: 17/06/2020

LKK REF: CC6/CTI20006472/ka3

## WITHOUT PREJUDICE

Dear Hsiao Tong,

Thank you for your email.

Our client is prepared to accept your offer. The settlement is subjected to the fully payment to be made in the favour of **LIM TAN MOTOR PTE LTD**.

Please forward the usual DV for our client's signature and endorsement soon.

## Thank you and regards,

# Mandy Lim

Lim Tan Motor Pte Ltd

## www. LTM.sg

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## LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

#### MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE SIN MING AUTOCARE #03-09/10/06 SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm

24hrs Helpline: +65 64520893

on – Fri 9am – 6 pm Sat 9am – 5pm

WWW.LTM.SG

## BRANCH

BLK 9 SECTOR C #01-38/40/42 SIN MING INDUSTRIAL ESTATE SINGAPORE 575644

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, February 5, 2021 8:57 AM

**To:** Mandy Lim **Cc:** 'venus'; Admin A

Subject: RE: REMINDER - Claims Submission - Third Party Claim - GBA 4105 B, Your Insured: GBG 5111 U, D.O.A.:

17/06/2020 LKK REF: CC6/CTI20006472/ka3

#### **Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,531.00
2. Loss of Use (5days x \$80.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,933.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mandy Lim < <a href="Mandy@ltm.sg">Mandy@ltm.sg</a> Sent: Tuesday, 2 February 2021 4:21 PM

 $\textbf{To: 'Adeline Chng'} < \underline{adeline.chng@sg.cntaiping.com} > ; Cecilia Chong (LKK Auto) < \underline{CeciliaChong@lkkauto.com} > ; Hsiao \\ \\$ 

Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: 'Alfred Toh' <a life in the composition of the

<venus@ltm.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: REMINDER - Claims Submission - Third Party Claim - GBA 4105 B, Your Insured: GBG 5111 U, D.O.A.:

17/06/2020 LKK REF: CC6/CTI20006472/ka3

Importance: High

#### WITHOUT PREJUDICE

**URGENT** 

Dear Hsiao Tong,

Please revert on your Principle's mandate urgently.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

#### MAIN OFFICE / WORKSHOP

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From: Adeline Chng [mailto:adeline.chng@sg.cntaiping.com]

Sent: Tuesday, January 12, 2021 4:35 PM

To: 'Cecilia Chong (LKK Auto)'; Hsiao Tong (LKKAuto)

Cc: Alfred Toh; Claims Dept of CTI; venus; JUNE; 'Admin A'; Mandy Lim

Subject: RE: REMINDER - Claims Submission - Third Party Claim - GBA 4105 B, Your Insured: GBG 5111 U, D.O.A.:

17/06/2020 LKK REF: CC6/CTI20006472/ka3

[Strictly Confidential]

Dear Lkk

As spoken, please handle accordingly.

**NOTICE:** 

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

## Thank you.

## **Adeline Chng**

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mandy Lim < Mandy@ltm.sg>

Sent: Wednesday, 6 January 2021 3:24 PM

**To:** Adeline Chng <a href="mailto:decom">adeline.chng@sg.cntaiping.com">; 'Cecilia Chong (LKK Auto)' < <a href="mailto:ceciliaChong@lkkauto.com">CeciliaChong@lkkauto.com</a>>; Hsiao

Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Alfred Toh <<u>alfred.toh@sg.cntaiping.com</u>>; Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; venus

<venus@ltm.sg>; JUNE <June@ltm.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: REMINDER - Claims Submission - Third Party Claim - GBA 4105 B, Your Insured: GBG 5111 U, D.O.A.:

17/06/2020 LKK REF: CC6/CTI20006472/ka3

Importance: High

# WITHOUT PREJUDICE SAVE AS TO COSTS

**URGENT** 

Dear Adeline,

Happy New Year 2021!

The above matter refers.

Please revert on your settlement offer the soonest possible.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

#### www. LTM.sg

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## LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

#### MAIN OFFICE / WORKSHOP

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From: Mandy Lim [mailto:Mandy@ltm.sg]
Sent: Friday, December 18, 2020 3:20 PM

To: 'Khanchna (LKK Auto)'
Cc: 'Admin A'; venus; JUNE

Subject: Re: REMINDER - Claims Submission - Third Party Claim - GBA 4105 B, Your Insured: GBG 5111 U, D.O.A.:

17/06/2020 LKK REF: CC6/CTI20006472/ka3

## WITHOUT PREJUDICE

**URGENT** 

Dear Khanchna,

In reference to the above claim with the LOD submitted on 28 Oct 2020.

We have not hear from since then and please seek your principal mandate and revert urgently.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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From: JUNE [mailto:June@ltm.sg]

Sent: Wednesday, October 28, 2020 4:30 PM

To: khanchna@lkkauto.com

Cc: Mandy; venus; admin-a@lkkauto.com; Meikwan@lkkauto.com

Subject: RE: Claims Submission - Third Party Claim - GBA 4105 B, Your Insured: GBG 5111 U, D.O.A.: 17/06/2020

LKK REF: CC6/CTI20006472/ka3

#### **WITHOUT PREJUDICE**

Dear Khanchna,

In reference to the above claim, we hereby now enclosed the Letter of Demand for your necessary assessment.

Attached please find the video vootage for your consideration.

Please review and revert to MANDY@LTM.SG with a proposed settlement offer soonest.

Thank you and regards,

# BRENDA

Administrative Officer

Lim Tan Motor Pte Ltd

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, June 22, 2020 12:05 PM

To: venus; assignments

Cc: 'motor claims Dept'; 'Mandy'; Khanchna (LKK Auto); Admin A

Subject: RE: Request Survey - Third Party Claim - GBA 4105 B, Your Insured: GBG 5111 U, D.O.A.: 17/06/2020 \*\*\*

LKK REF: CC6/CTI20006472/ka3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the attached OI's sketch plan and statement.

Please arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Khanchna.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: venus < venus@ltm.sg>

**Sent:** Friday, 19 June, 2020 4:32 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'motor claims Dept' <motorclaims@ltm.sg>; 'Mandy' <mandy@ltm.sg>

Subject: RE: Request Survey - Third Party Claim - GBA 4105 B, Your Insured: GBG 5111 U, D.O.A.: 17/06/2020

## **Without Prejudice**

Dear Sir / Mdm,

We are assisting our mutual client the vehicle owner of GBA 4105 B to submit a claim against your insured, GBG 5111 U which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference.

- Our mutual client GIA report.
- Repair Estimate

Please arrange the survey.

Vehicle is currently non at our workshop premises.

Thank you and regards,

## Venus Lee

**Accident Claims Department** 

Lim Tan Motor Pte Ltd

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#### MAIN OFFICE / WORKSHOP

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BUX 150 SIN MING DRIVE SN MINGAUTO CITY #01-13 SINGAPORE 575722

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