

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 February 2021 4:37 PM
To: Adeline Chng
Cc: Admin A; Claims Dept of CTI
Subject: RE: [SEEK MANDATE] - O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/Kka3) on 17/06/2020

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at \$3,933.00(all-in) with third party repairer. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 3,531.00
2. Loss of Use (5days x \$80.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,933.00

We are currently pending for signed DV from third party and will proceed to close file once DV received.
Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 2 February 2021 5:57 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE] - O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/Kka3) on 17/06/2020

Without Prejudice

Dear Hsiao Tong

Please proceed to settle third party claim at \$4033 (all-in) as per proposed.

NOTICE :

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 1 February 2021 9:49 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE] - O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/Kka3) on 17/06/2020

Your ref: **SNM20D202174/GBG5111U/CHNGPW**

LKK ref : CC6/CTI20006472/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG5111U(CHINA TAIPING) AND GBA4105B(TP) ON 17/06/2020

We refer to the above matter.

Attached is a copy of video footage from third party. We are of the view that liability is not in our insured driver's favour as our driver reversed his lorry and collided with third party who was stopped behind him. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "**LIM TAN MOTOR PTE LTD**" at **\$4,033.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,925.69	\$ 3,531.00 (\$3,300.00 + 7%GST)
2. Loss of Use(6days x \$100.00)	\$ 600.00	\$ 500.00 (5days x \$100.00)

3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,527.69	\$ 4,033.00

Surveyor recommended 4 days for repair + 1 Sunday = 5 days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 24 July 2020 9:56 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/Kka3) on 17/06/2020

YOUR REF: SNM20D202174

LKK REF: CC6/CTI20006472/Kka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 22 June, 2020 10:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/ka3) on 17/06/2020

Dear Khanchna

Attached herewith our insured's SAS report.

Please note that both party accident report was conflicting.

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Thank you.

Adeline Chng
Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 19 June 2020 11:30 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/ka3) on 17/06/2020

Dear Adeline,

Please assist to conduct PRS for XD1436P.

Note : officer in charge – Cecilia Low 63896530

Kindly quote our reference number when replying.

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Thank you
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, June 19, 2020 5:36 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/ka3) on 17/06/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Lim Tan Motor Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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