

## Hsiao Tong (LKKAUTO)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 2 February 2021 5:57 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [SEEK MANDATE] - O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/Kka3) on 17/06/2020

**Without Prejudice**

Dear Hsiao Tong

Please proceed to settle third party claim at \$4033 (all-in) as per proposed.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, 1 February 2021 9:49 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [SEEK MANDATE] - O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/Kka3) on 17/06/2020

Your ref: **SNM20D202174/GBG5111U/CHNGPW**  
LKK ref : CC6/CTI20006472/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBG5111U(CHINA TAIPING) AND GBA4105B(TP) ON 17/06/2020**

We refer to the above matter.

Attached is a copy of video footage from third party. We are of the view that liability is not in our insured driver's favour as our driver reversed his lorry and collided with third party who was stopped behind him. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer **"LIM TAN MOTOR PTE LTD"** at **\$4,033.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,925.69	\$ 3,531.00 (\$3,300.00 + 7%GST)
2. Loss of Use(6days x \$100.00)	\$ 600.00	\$ 500.00 (5days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 7,527.69</b>	<b><u>\$ 4,033.00</u></b>

Surveyor recommended 4 days for repair + 1 Sunday = 5 days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** 24 July 2020 9:56 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/Kka3) on 17/06/2020

**YOUR REF: SNM20D202174**

**LKK REF: CC6/CTI20006472/Kka3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Monday, 22 June, 2020 10:30 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/ka3) on 17/06/2020

Dear Khanchna

Attached herewith our insured's SAS report.

Please note that both party accident report was conflicting.

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 19 June 2020 11:30 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/ka3) on 17/06/2020

Dear Adeline,

Please assist to conduct PRS for XD1436P.

Note : officer in charge – Cecilia Low 63896530

**Kindly quote our reference number when replying.**

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Thank you  
Claims Department

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, June 19, 2020 5:36 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/ka3) on 17/06/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Lim Tan Motor Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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