

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 24 July, 2020 9:56 AM
To: Adeline Chng
Cc: Admin A; Claims Dept of CTI; Khanchna (LKK Auto)
Subject: RE: O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/Kka3) on 17/06/2020
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

YOUR REF: SNM20D202174
LKK REF: CC6/CTI20006472/Kka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 22 June, 2020 10:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/ka3) on 17/06/2020

Dear Khanchna

Attached herewith our insured's SAS report.

Please note that both party accident report was conflicting.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 19 June 2020 11:30 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R : SNM20D202174/GBG5111U/CHNGPW - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/ka3) on 17/06/2020

Dear Adeline,

Please assist to conduct PRS for XD1436P.

Note : officer in charge – Cecilia Low 63896530

Kindly quote our reference number when replying.

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Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, June 19, 2020 5:36 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBG5111U (OI : CTI - TBA) and GBA4105B (TP : LKK REF - CC6/CTI20006472/ka3) on 17/06/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Lim Tan Motor Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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