

## Summer Lee (LKK Auto)

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**From:** Motor Claims <motorclaims@sg.gaiq.com>  
**Sent:** Friday, 19 June, 2020 4:33 PM  
**To:** Kelly Cheng; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** eunice.huang@yschunglaw.com; choiying@yschunglaw.com; cho.tsui@yschunglaw.com; equator.brotherhood@gmail.com  
**Subject:** RE: GAIG ref:CLMOMVC000003834, YOUR REF: 8806.FBR1660U.2020.KC(PD)

### Without Prejudice

Dear sir,

As there is no agreement to the surveyors proposed by both parties we will appoint LKK to conduct PRI on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaiq.com](mailto:GeneralClaims@sg.gaiq.com)

For motor claims enquiries, please email to [motorclaims@sg.gaiq.com](mailto:motorclaims@sg.gaiq.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaiq.com](mailto:marineclaims@sg.gaiq.com)

Regards

**Shery Wong**, Executive, Claims | P. +65 68046077 | F. +65 62353354 | [shery.wong@sg.gaiq.com](mailto:shery.wong@sg.gaiq.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**Moody's**  
**A1 (Good)**  
Published December 2018

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed February 23, 2018

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](http://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Kelly Cheng <kelly.cheng@yschunglaw.com>  
**Sent:** 19 June 2020 4:21 PM  
**To:** Motor Claims <motorclaims@sg.gaig.com>  
**Cc:** eunice.huang@yschunglaw.com; choiying@yschunglaw.com; cho.tsui@yschunglaw.com; equator.brotherhood@gmail.com  
**Subject:** [External] RE: GAIG ref:CLMOMVC000003834, YOUR REF: 8806.FBR1660U.2020.KC(PD)

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

We refer to your email dated on the even date.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- **Advanced Automotive Consultancy Pte Ltd (Henry Low)**

Kindly let us hear from you within 2 working days as per the new NIMA protocol, failing which we will proceed with the necessary.

Thank you.



**Kelly Cheng** | *Executive*  
1 North Bridge Road #18-02 High Street Centre Singapore 179094  
T (65) 6820 0772 (Ext. 105) | F (65) 65 6820 6772

[Website](#) | [Email](#)

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Sent:** Friday, 19 June 2020 3:46 pm  
**To:** Kelly Cheng <[kelly.cheng@yschunglaw.com](mailto:kelly.cheng@yschunglaw.com)>  
**Cc:** [eunice.huang@yschunglaw.com](mailto:eunice.huang@yschunglaw.com); [choiying@yschunglaw.com](mailto:choiying@yschunglaw.com); [cho.tsui@yschunglaw.com](mailto:cho.tsui@yschunglaw.com); [equator.brotherhood@gmail.com](mailto:equator.brotherhood@gmail.com)  
**Subject:** GAIG ref:CLMOMVC000003834, YOUR REF: 8806.FBR1660U.2020.KC(PD)

**Without Prejudice**

Dear Sirs,

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.

3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaiq.com](mailto:GeneralClaims@sg.gaiq.com)

For motor claims enquiries, please email to [motorclaims@sg.gaiq.com](mailto:motorclaims@sg.gaiq.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaiq.com](mailto:marineclaims@sg.gaiq.com)

Regards

**Shery Wong**, Executive, Claims | P. +65 68046077 | F. +65 62353354 | [shery.wong@sg.gaiq.com](mailto:shery.wong@sg.gaiq.com)



**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**A+ (Superior)**  
Affirmed August 17, 2018

**Moody's**  
**A1 (Good)**  
Published December 2018

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed February 23, 2018

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](http://GAIG.com/FinancialStrength).

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**From:** Kelly Cheng <[kelly.cheng@yschunglaw.com](mailto:kelly.cheng@yschunglaw.com)>

**Sent:** 19 June 2020 3:09 PM

**To:** Motor Claims <[motorclaims@sg.gaiq.com](mailto:motorclaims@sg.gaiq.com)>

**Cc:** [eunice.huang@yschunglaw.com](mailto:eunice.huang@yschunglaw.com); [choiying@yschunglaw.com](mailto:choiying@yschunglaw.com); [cho.tsui@yschunglaw.com](mailto:cho.tsui@yschunglaw.com); [equator.brotherhood@gmail.com](mailto:equator.brotherhood@gmail.com)

**Subject:** [External] PRE-REPAIR SURVEY - YOUR REF: GBD 5668 X OUR REF: 8806.FBR1660U.2020.KC(PD)

Your Ref: *GBD 5668 X*

Our Ref: *8806.FBR1660U.2020.KC(PDPI)*

19 June 2020

**GREAT AMERICAN INSURANCE COMPANY**

*BY EMAIL*

No. 3, Temasek Avenue

#16-01 Centennial Tower

Singapore 039190

Attention: Motor Claims Department /

Dear Sirs,

**ACCIDENT INVOLVING FBR 1660 U & GBD 5668 X ON 30 APRIL 2020 ALONG CHOA CHU KANG CRESCENT AT ABOUT 1815 HOURS**

We act for the owner of vehicle no. FBR 1660 U.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair survey of our client's motor vehicle at the under-stated workshop: -

**EQUATOR BROTHERHOOD**

25 Kaki Bukit Road 4  
#03-79, Synergy @KB  
Singapore 417800  
Person In-Charge: Willie  
Mobile Number: 9011 3391

**TAKE NOTICE** that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. **If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.**

Please contact our officer-in-charge, Ms Kelly Cheng at 6820 0772 or email us at [kelly.cheng@yschunglaw.com](mailto:kelly.cheng@yschunglaw.com) and [lawyers@yschunglaw.com](mailto:lawyers@yschunglaw.com) for future correspondences.

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**Kelly Cheng** | *Executive*

1 North Bridge Road #18-02 High Street Centre Singapore 179094  
T (65) 6820 0772 (Ext. 105) | F (65) 65 6820 6772

[Website](#) | [Email](#)

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