

## Shiau Chan (LKKAuto)

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**From:** Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>  
**Sent:** Monday, 21 September 2020 4:17 PM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit  
**Subject:** RE: TP VEHICLE SLN 8886S (DOA: 06/05/2020)

**Importance:** High

Hi Shiau Chan,

We still waiting response China Taiping Claim Officer Ben. Seem no response from him about the liability till now.

Thanks

Don Bong  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

A member of the Jardine Cycle & Carriage Group

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Monday, 21 September 2020 11:10 AM  
**To:** Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>  
**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>  
**Subject:** RE: TP VEHICLE SLN 8886S (DOA: 06/05/2020)

**This email was sent from outside of your organisation**

Dear Don,

Kindly advise the status of SLN 8886S.

If done of repair works, kindly send us the before paint photos and final bill for finalise.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

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**From:** Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>  
**Sent:** Thursday, 27 August 2020 11:12 AM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Subject:** RE: TP VEHICLE SLN 8886S (DOA: 06/05/2020)  
**Importance:** High

Hi Shiau Chan,

Till now Officer China Taiping Ben Tang yet release the liability and the vehicle waiting for repair.

Don Bong  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Tuesday, 25 August 2020 10:54 AM  
**To:** Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Subject:** RE: TP VEHICLE SLN 8886S (DOA: 06/05/2020)

**This email was sent from outside of your organisation**

Dear Sir/Madam,

Kindly advise the status of SLN 8886S.

If done of repair works, kindly send us the before paint photos and final bill for finalise.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiao Chan (LKKAuto)  
**Sent:** Thursday, 30 July 2020 5:39 PM  
**To:** [kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)  
**Cc:** 'Andre Chow En De' <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; 'Coco Lu Ting' <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; 'Edwin Abcede Caina' <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; 'Kevin Leong Wai Kit' <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Subject:** TP VEHICLE SLN 8886S (DOA: 06/05/2020)

Dear Don,

Kindly advise the status of SLN 8886S.

If done of repair works, kindly send us the before paint photos and final bill for finalise.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thanks & Regards,

Shiao Chan (Ms)  
LKK Auto Consultants Pte Ltd

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