

## Shiau Chan (LKKAUTO)

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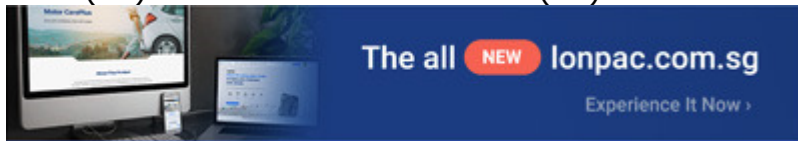
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 3 July 2020 12:17 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; SUR  
**Subject:** RE: OD claim - GBF 8402 R Our Ref: 20/20/20/VC00/023414 [External Confidential]

### Lonpac External - Confidential

Dear Shiau Chan

Please proceed to authorise OD repairs if the damages are consistent and within repair limit.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]  
**Sent:** Friday, 3 July 2020 11:07 AM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD claim - GBF 8402 R [External Confidential]

Dear Gerald,

Enclosed herewith preliminary advice of GBF 8402R.  
We have not authorise repair.

Kindly advise us the claim reference and authorisation.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 3 July 2020 11:04 AM  
**To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Subject:** FW: OD claim - GBF 8402 R [External Confidential]

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 19 June, 2020 3:50 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'engkwoklong@goldbell.com.sg' <[engkwoklong@goldbell.com.sg](mailto:engkwoklong@goldbell.com.sg)>  
**Subject:** FW: OD claim - GBF 8402 R [External Confidential]

**Lonpac External - Confidential**

Our Ref: To be advise

Dear Summer,

Please proceed to survey and revert.

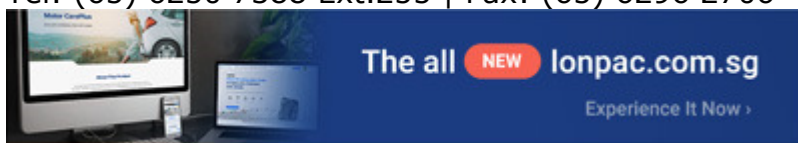
The excess applicable under the Motor policy is \$500.00 ( Section I)

This is a non Merimen case

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Brian Eng Kwok Long [<mailto:EngKwokLong@goldbell.com.sg>]  
**Sent:** Friday, 19 June 2020 3:16 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>  
**Subject:** OD claim - GBF 8402 R

Dear Sir/Madam,

Kindly refer to the attached above.

Please contact me to arrange survey.

Thanks & Best Regards,

**NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.

**Brian Eng Kwok Long | Goldbell Engineering Pte Ltd**

Customer Service Advisor, Motor Claims

DID: +65 6864 0637 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

Mobile: +65 9755 7336 |

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