# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Monday, 17 May 2021 11:24 AM

To: Chin Hui Xin Cc: Admin A

Subject: RE: Your Ref: SLQ6069G // Our Ref: CC4/III20006443/Apa3 [ACCIDENT INVOLVING

SHA 3212U(III) AND SLQ 6069G ON 18/06/2020]

**Attachments:** DV\_SLQ 6069G.pdf

### **Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chin Hui Xin <huixin@n51.com.sg>

**Sent:** Friday, 14 May 2021 6:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Your Ref: SLQ6069G // Our Ref: CC4/III20006443/Apa3 [ACCIDENT INVOLVING SHA 3212U(III) AND SLQ

6069G ON 18/06/2020]

Dear Hsiao Tong,

Refer to the above subject.

We agreed as per offer \$3,831.45.

Kindly proceed for necessary action.

## Thank you

Regards, Melody Chin N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Office : 6842 0051 Fax : 6741 0510

www.n51.com.sg









On Thu, May 13, 2021 at 10:51 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer as follows: -

| 1. Cost of Repair (w/GST)        | \$ 3,424.00 |
|----------------------------------|-------------|
| 2. Loss of Use (5days x \$60.00) | \$ 300.00   |
| 3. LTA/GIA Search Fee            | \$ 7.45     |
| 4. Towing Fee                    | \$ 100.00   |
| Total                            | \$ 3,831.45 |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**  From: Chin Hui Xin < <a href="https://huixin@n51.com.sg">huixin@n51.com.sg</a> Sent: Wednesday, 12 May 2021 6:56 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Your Ref: SLQ6069G // Our Ref: CC4/III20006443/Apa3 [ACCIDENT INVOLVING SHA 3212U(III) AND SLQ

6069G ON 18/06/2020]

Dear Hsiao Tong,

Refer to the above subject.

We regret to inform you that we are unable to accept your offer \$3,800.00 (all in).

We counter propose \$4,000.00 (all in).

Kindly re-consider

Regards, Melody Chin N-51 Automotive Pte Ltd TWINCAR Automotive Pte Ltd

Office : 6842 0051 Fax : 6741 0510

www.n51.com.sg











On Fri, Apr 30, 2021 at 4:47 PM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote:

**Without Prejudice** 

Dear Sirs/Mdm,

| We refer to the above matter.                                                                                                                                                                                                                                                                                                 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| We propose settlement at a global sum of \$3,800.00(all-in).                                                                                                                                                                                                                                                                  |
| Please confirm acceptance.                                                                                                                                                                                                                                                                                                    |
| "Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed inferred from this negotiation of terms/settlement. |
| In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."                                                                                 |
| Best Regards,                                                                                                                                                                                                                                                                                                                 |
| Hsiao Tong, Chew (Ms)   Case Handler                                                                                                                                                                                                                                                                                          |
| LKK Auto Consultants Pte Ltd                                                                                                                                                                                                                                                                                                  |
| Phone: 6742-3197   Email: <u>chewht@lkkauto.com</u>   Fax: 6741 4108                                                                                                                                                                                                                                                          |
| HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)                                                                                                                                                                                                                                                       |
| From: Chin Hui Xin < huixin@n51.com.sg> Sent: Wednesday, 21 April 2021 5:04 PM To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com> Cc: Admin A < admin-a@lkkauto.com> Subject: Re: Your Ref: SLQ6069G // Our Ref: CC4/III20006443/Apa3 [ACCIDENT INVOLVING SHA 3212U(III) AND SLQ 6069G ON 18/06/2020]                             |

Dear Hsiao Tong,

| We refer to the above subject.                                                                                            |  |
|---------------------------------------------------------------------------------------------------------------------------|--|
| Attached LOD for your kind perusal.                                                                                       |  |
| The original documents will be mailed to your.                                                                            |  |
| Kindly revert to us once received the documents.                                                                          |  |
|                                                                                                                           |  |
| Thank you                                                                                                                 |  |
|                                                                                                                           |  |
| Regards,                                                                                                                  |  |
| Melody Chin                                                                                                               |  |
| N-51 Automotive Pte Ltd                                                                                                   |  |
| TWINCAR Automotive Pte Ltd                                                                                                |  |
| Office: 6842 0051                                                                                                         |  |
| Fax: 6741 0510                                                                                                            |  |
| www.n51.com.sg                                                                                                            |  |
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| On Sat, Apr 3, 2021 at 1:07 PM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> > wrote: |  |
| Without Prejudice                                                                                                         |  |
| Dear Sirs/Mdm,                                                                                                            |  |
| We refer to the above matter.                                                                                             |  |
| For COR, recommended amount at L/sum \$3,200.00(before GST) with 03 repair days.                                          |  |

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Sent:** Sunday, 31 January 2021 12:13 PM **To:** Chin Hui Xin < <a href="mailto:huixin@n51.com.sg">huixin@n51.com.sg</a> **Cc:** Admin A <a href="mailto:ddi.kauto.com">admin-a@lkkauto.com</a>

Subject: Re: Your Ref: SLQ6069G // Our Ref: CC4/III20006443/Apa3 [ACCIDENT INVOLVING SHA 3212U(III) AND

SLQ 6069G ON 18/06/2020]

## Without Prejudice

Dear Sirs/Mdm,

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Best Regards,

Hsiao Tong, Chew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 2 September 2020 5:37 PM

**To:** Chin Hui Xin < <a href="mailto:huixin@n51.com.sg">huixin@n51.com.sg</a> **Cc:** Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

Subject: RE: Your Ref: SLQ6069G // Our Ref: CC4/III20006443/Apa3 [ACCIDENT INVOLVING SHA 3212U(III) AND

SLQ 6069G ON 18/06/2020]

## **Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at L/sum \$3,200.00(before GST) with 03 repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 15 July 2020 4:09 PM **To:** Chin Hui Xin < <a href="mailto:huixin@n51.com.sg">huixin@n51.com.sg</a> **Cc:** Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

Subject: Your Ref: SLQ6069G // Our Ref: CC4/III20006443/Apa3 [ACCIDENT INVOLVING SHA 3212U(III) AND SLQ

6069G ON 18/06/2020]

Your Ref: **SLQ6069G** Without Prejudice

Our Ref: CC4/III20006443/Apa3

Dear Sirs/Mdm,

## **ACCIDENT INVOLVING SHA 3212U(III) AND SLQ 6069G ON 18/06/2020**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

# LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)