

Mei Kwan (LKKAuto)

From: Jim Soon <JimSoon@msfirstcapital.com.sg>
Sent: Friday, 19 June, 2020 2:06 PM
To: Mei Kwan (LKKAuto); Admin A; Asher Sng (LKKAuto)
Cc: May Chua; Teo Swee Keong; Aini Binte
Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3710D (OI : FCI - TBA) and SJM9712H(TP : LKK REF - CC6/FCI20006427/Aea3) on 15/06/2020
Attachments: TP GIA REPORT.pdf; MCD620051592-SHC3710D.pdf
Categories: HMK

Dear Mei Kwan,

The claim reference number D20002481MFSH and a copy of our insured's GIA report for your necessary action.

Thank You

Jim Soon
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848
| DID : 6507 3852 | Fax No. : 6507 3849 | Email: JimSoon@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

*Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.*

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, June 18, 2020 4:45 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3710D (OI : FCI - TBA) and SJM9712H(TP : LKK REF - CC6/FCI20006427/Aea3) on 15/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJM 9712H at M/s Zero Gravity on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)