## RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3710D (OI: FCI -D20002481MFSH/1) and SJM9712H(TP: LKK REF - CC6/FCI20006427/Aea3) on 15/06/2020

## Vic Alpeh S. Sanghilan < vicsanghilan@msfirstcapital.com.sg>

Tue 9/1/2020 3:51 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com> Cc: Jason Tea < Jason Tea@msfirstcapital.com.sg >

2 attachments (1,008 KB)

PRELIMINARY ADVICE.pdf; TP ESTIMATE - MARKED.pdf;

Dear Asher,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID: 6507 3846 | Fax No.: 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 27 August 2020 12:15 pm

To: Vic Alpeh S. Sanghilan < vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea < Jason Tea@msfirstcapital.com.sg>

Subject: Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3710D (OI: FCI - TBA) and SJM9712H(TP:

LKK REF - CC6/FCI20006427/Aea3) on 15/06/2020

Claim No: D20002481MFSH LKK Ref: CC6/FCI20006427/Aea3

Dear Sir/Madam,

## ACCIDENT INVOLVING SHC 3710D AND SJM 9712H ON 15/06/2020

We refer to the above matter.

Liability: 100%

Remark: B: 1 OID EXIT FROM SIDE ROAD HIT TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jim Soon < <u>JimSoon@msfirstcapital.com.sg</u>>

**Sent:** Friday, June 19, 2020 2:06 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: May Chua <maychua@msfirstcapital.com.sg>; Teo Swee Keong <maychua@msfirstcapital.com.sg>; Aini Binte < Aini@msfirstcapital.com.sg>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3710D (OI: FCI - TBA) and SJM9712H(TP: LKK REF - CC6/FCI20006427/Aea3) on 15/06/2020

Dear Mei Kwan,

The claim reference number D20002481MFSH and a copy of our insured's GIA report for your necessary action.

Thank You

Jim Soon

**Motor Claim Department** 

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3852 Fax No.: 6507 3849 Email: <a href="mailto:limSoon@msfirstcapital.com.sg">limSoon@msfirstcapital.com.sg</a> Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, June 18, 2020 4:45 PM

**To:** Motor Claims < <a href="mailto:MotorClaims@msfirstcapital.com.sg">MotorClaims@msfirstcapital.com.sg</a>>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Asher Sng (LKKAuto) <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3710D (OI: FCI - TBA) and SJM9712H(TP: LKK

REF - CC6/FCI20006427/Aea3) on 15/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJM 9712H at M/s Zero Gravity on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)