

Su Li (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Tuesday, 23 June 2020 4:30 PM
To: Su Li (LKK Auto)
Cc: Admin A; Asher Sng (LKKAuto); Serene Ler
Subject: RE: SURVEY ASSESSMENT - D20001854MFSH/1 // EXPRESS SETTLEMENT
Attachments: OI SAS REPORT - SHA8747B.pdf

Without Prejudice

Dear Su Li,

Attached OI SAS report as per request.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, June 23, 2020 2:51 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001854MFSH/1 // EXPRESS SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Thursday, 18 June 2020 3:55 PM

To: ERICWOO@MSFIRSTCAPITAL.COM.SG

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D20001854MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001854MFSH

LKK REF: CC4/FCI20006412/T1es3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLU 5223M on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Thursday, 18 June 2020 9:46 AM

To: 'Claim Workflow System'; assignments; Admin A

Cc: ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20001854MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 17 June, 2020 6:02 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20001854MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.