

Our Ref : CC20060159/ SHC 654C /KS(st)
Your Ref :
Date : 29-Jun-2020

COMFORTDELGRO
ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC 654C YOUR INSURED
SLM9412A AND OTHER ON 16-Jun-2020

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no:
SHC 654C which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLM9412A** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,518.84
2	2 days Loss of Rental @ \$126.47 per day	\$ 252.94
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 2,779.27

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per day	\$ 160.00
Total Claims :		\$ 2,939.27

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : **SLM9412A**
- c) GIA / Police report/s of : **SHC 654C**
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s
 - () Certificate of Insur: (x) Rental Rate letter
 - () Photograph/s of Accident Scene
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHC654C , SLM9412A****ON 16-Jun-20 20:45****PIE TWDS TOA PAYOH AFTER STEVENS ROAD EXIT**

I / We

NIEW LAY CHOO(Hirer) NRIC No.: **SXXXX073F**

and/or

(Relief) NRIC No.: **SXXXX073F**

Taxi Number

SHC654C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

17-Jun-2020

Name of Hirer

NIEW LAY CHOO

Hirer NRIC

SXXXX073F

Signature :



Address

**17 JOO SENG ROAD #11-117
360017**

Contact No.

91121927

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,690.00** (Global Sum) for vehicle no. **SHC 654C** that was damaged pursuant to the accident which occurred on **16/06/2020** (date) along **PIE TWDS TOA PAYOH AFTER STEVENS ROAD EXIT** (location) involving vehicle no/s **SLM 9412A**.

This is pursuant to the inspection conducted on **17/06/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 654C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 654C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13th (day) of November (month) 2021 (year)



Mth

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC 654C

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
09.01.2019

CHASSIS CODE
JTDKB3FUX03078234

INV. NO/DATE
91511367 22.06.2020

JOB NO.
305405386

ODOMETER READING

DATE/TIME IN
17.06.2020 09:20

Description : 3P 16.06.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2292	PRIG4 COVER FRONT BUMPER	1	499.90	25.00	374.92
0002	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50
0003	04-01-0302-0573	PRIG4 FENDER SUB-ASSY FRONT RH	1	945.30	25.00	708.97
0004	04-01-0302-2934	PRIG4 LINER FRONT FENDER RH	1	198.40	25.00	148.80
0005	04-01-0302-2297	PRIG4 EMBLEM SIDE PANEL (HYBRID)	1	86.50	25.00	64.87
SUB-TOTAL			:			1,314.06

JOB NATURE

0001	20-05	FRT FENDER ADVERTISEMENT LOGO RH	100.00	100.00
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- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY (NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010004	91511367	2,518.84	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC 654C

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
09.01.2019

CHASSIS CODE
JTDKB3FUX03078234

INV. NO/DATE
91511367 22.06.2020

JOB NO.
305405386

ODOMETER READING

DATE/TIME IN
17.06.2020 09:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	L	PANEL BEATING		480.00		480.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA		400.00		400.00
0004	17-01	CHECK ALL LIGHTING		30.00		30.00
0005	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
SUB-TOTAL			:			1,040.00

Items total	2,354.06
Add GST @ 7.000 %	164.78
Invoice amount	2,518.84

Issued by : CHEWBEELENG 22.06.2020 16:33:03
Repair type : CFS0/57/57
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010004	91511367	2,518.84	

Our Ref: CC20060159



Date: 22 June 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/06/2020 @ 20:45 hrs
ALONG	PIE TWDS TOA PAYOH AFTER STEVENS ROAD EXIT
INVOLVING	SLM9412A

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0654C** (the "Taxi"). The Taxi was hired to **NIEW LAY CHOO IC NO SXXXX073F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

5/6 PM 1500 - 1600

DATE	TIME	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
			FROM	TO
4	330	2700	2030	
3	219	0700	220	
4	191	0700	1630	
18	109	0900	2030	
4	286	0700	2030	
2	218	0700	2030	
8	256	0700	2038	
3	205	0700	1900	
5	182	0830	1900	
0	215	070700	2030	
9	279	0700	2030	

[illegible]

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLM9412A	16 Jun 2020 / 20:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG20006402/T1es3

17 SEPT 2021

BKW RENT A CAR PTE LTD
120 LOWER DELTA ROAD
#02-15 CENDEX CENTRE
SINGAPORE 169208

Dear Sir/Madam,

ACCIDENT INVOLVING SLM 9412A AND SHC 654C ON 16/06/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

asher

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SHC654C (9240027913SG)**
[SLM9412A]

TP

CITYCAB PTE LTD

Jun 16 2020 8:00PM

[BKW RENT-A-CAR PTE LTD]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **05/10/2021 14:55 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$2791.04) - SHC654C - Claim Handler: MdNoor, Norsiah**

Approved:2791.04.