

## Summer Lee (LKK Auto)

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Thursday, 18 June, 2020 11:05 AM  
**To:** 'assignments'; 'Admin-D (LKKAuto)'; Denise Tay (LKKAuto)  
**Subject:** FW: SNM20D202104/SKS9790M/TANGHL2 - CAR IS IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKV341U & SKS9790M ON 10/06/2020

Hi Denise

As spoken this Third party PRS , please arrange to survey TP vehicle SKV341U.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Monday, June 15, 2020 5:52 PM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM20D202104/SKS9790M/TANGHL2 - CAR IS IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKV341U & SKS9790M ON 10/06/2020

Dear Sirs

We are agreeable to use LKK as the SJE.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint

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**From:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Sent:** Monday, 15 June 2020 5:49 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D202104/SKS9790M/TANGHL2 - CAR IS IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP.  
REQUEST FOR DIRECT SETTLEMENT - SKV341U & SKS9790M ON 10/06/2020

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Dear Sirs

We refer to your email dated 15 June 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

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**From:** Claims Dept of CTI  
**Sent:** Monday, June 15, 2020 5:04 PM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D202104/SKS9790M/TANGHL2 - CAR IS IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKV341U & SKS9790M ON 10/06/2020

Dear Ben,

Please conduct PRS for SKV341U.

Note: officer in charge – Ben Tang 63896175

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Monday, June 15, 2020 3:34 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** CAR IS IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKV341U & SKS9790M ON 10/06/2020

CAR IS IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP.

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Our advisor will provide the estimates to your surveyor during the inspection.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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