



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SJL 7492 K

Your Ref.: SHA 1577 X

Date: 1/7/2020

ATTN: Motor Claims Department

INS: MS First Capital Insurance Limited

Dear Sir/Madam,

Accident Involving: SJL 7492 K & SHA 1577 X
Date of Accident: 14/6/2020
Location: ANG MO KIO AVE 3

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	<u>6,955.00</u>
Rental		
(14 Days x \$120/Day) :	\$	<u>1,680.00</u>
3rd Party Report:	\$	<u>29.00</u>
LTA Search:	\$	<u>7.49</u>
Towing:	\$	<u>180.00</u>
Grand Total:	\$	<u>8,851.49</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Yvonne Teoh @ 6286 6060, or email to claims@rico60.com.

Thank You,

Yvonne Teoh





RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24

Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 6060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION

Accident on 14/06/2020 @ 13:40 hrs along Ang Mo Kio Ave 3
involving vehicles nos. SJL7492K & SHA 1577X

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SJL7492K at my/our request, I/We, Karthikesavan Periasamy ("the claimant") of Blk 124 Honggang Avenue I # 04 - 1432 Singapore 530124 (address) bearing NRIC no. SXXXX4432 the owner of motor vehicle no. SJL7492K, hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to Rico 60 Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 14 day of 06 (month) 2020 (year).

"The Claimant's" Signature

Name: Karthikesavan Periasamy
NRIC No.: SXXXX4432



Rico 60 Auto Services Pte Ltd

Name: Wonne Teh

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002433MFSH
ACCIDENT DATE : 14/06/2020
ACCIDENT LOCATION : ANG MO KIO AVE 3
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : CHAN KHENG KAI
INSURED VEHICLE : SHA 1577X
INVOLVED PARTY : SJL 7492K
SETTLEMENT SUM : \$ 8,070.00

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
Prejudicial to any other claims"

I/We, the undersigned CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : KARTHIKESAVAN PERIASAMY

Signature and Date :  08/09/2020

WITNESS : Yvonne Teoh Peat Yik

Signature and Date :  08/09/2020

**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4
Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

TAX INVOICE

MS First Capital Insurance Ltd.

6507 3848

Invoice No. : I2020072019
Invoice Date : July 1, 2020
Vehicle No. : SJL7492K
Make & Model : MITSUBISHI LANCER
Chassis No. : JMYSTCS3A8U009824
Mileage : -
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	6,500.00	6,500.00

7% GST \$455.00

GRAND TOTAL (INCLUSIVE OF 7% GST) \$6,955.00

Amount Paid \$0.00

Balance Due \$6,955.00



Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No: 201807623M
8 Kaki Bukit Avenue 4
Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060

TAX INVOICE

Name : Karthikesavan Periasamy Date : 14/06/2020

NRIC / UEN No. : SXXXX443Z

Vehicle No. : SJL 7492 K

Contact No. : 9664 4186

Make/Model : Mitsubishi Lancer

DESCRIPTION	AMOUNT S\$
Rental of SJR 3648 Z (Kia Cerato)	
From : 14/06/2020 – 27/06/2020	
14 Days x \$120/Day	
TOTAL :	\$1,680

RICO 60 AUTO SERVICES PTE LTD

UEN : 201807623M

8 Kaki Bukit Avenue 4, #02-24

Premier @ Kaki Bukit, Singapore 415875

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name (as in NRIC) : Karthikesavan Periasamy

NRIC/Passport No.: SXXXXX584C

Date of Birth : 22/12/1961

Address : Blk 124 Hougang Avenue 1 #04-1432 Singapore 530124

Contact :

ADDITIONAL DRIVER'S PARTICULAR

Name (as in NRIC) :

NRIC/Passport No.:

Date of Birth :

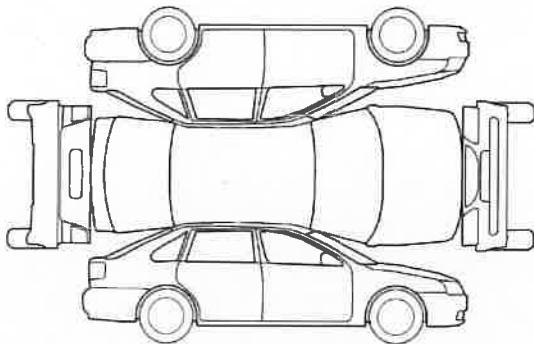
VEHICLE DETAILS

Vehicle Reg. No. : SJR 3648 Z

Vehicle Make & Model : KIA CERATO

Out Date & Time : 14/06/2020 – 27/06/2020

VEHICLE CHECKLIST



A – ACCIDENT

D – DENT

S – SCRATCHES

Other Remarks : ACCIDENT VEHICLE REPLACEMENT FOR SJL 7492 K

TERMS & CONDITIONS

1. ONLY PERSONS ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. Hirer is responsible for checking and maintaining the engine oil and radiator water level. Vehicle breakdown repair cost due to no engine oil or radiator water will be bare by the hirer.
3. Vehicle is strictly for us in Singapore only and may not be driven out of Singapore without the prior written consent of RICO 60 AUTO SERVICES PTE LTD
4. All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all cost and charges incurred in event that the immobiliser is being activated at the Singapore Custom. There will be NO REFUND of Unused rental and hirer shall bear the cost of the following charges: i) SGD\$300.00 for towing from Singapore Customs. ii) SGD\$150 for resetting of immobiliser.
5. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.
6. In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours
7. Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Services is called upon to respond to such occurrence. the Hirer shall bear the cost of such response at SGD\$50 per trip. Punctured and damaged tyres that cannot be reused will be charged accordingly from SGD\$80-\$200 per tyres.
8. All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
9. No refund for early return of vehicle (The hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
10. Windscreen and windows damages are not covered under insurance (Range from SGD\$300-\$1000)
11. Smoking, Transportation of Pets and Durian are not allowed. Hirer is responsible for a penalty of SGD\$300.

I have read and agree to the Terms and Conditions on this agreement. All information I have provide to RICO 60 AUTO SERVICES PTE LTD in connection with this agreement is true.

Karthikesavan Periasamy

Hirer Name (as in NRIC & NRIC No.)



Hirer Signature & Date



RICO 60 AUTO SERVICES PTE LTD



TEL: 97297337

T ZONE TOWING PTE LTD

8 Kaki Bukit Ave 4 #06-32 Premier@Kaki Bukit

Singapore 415875

Email: t-zonetowing@live.com.sg

GST Reg No. 201500018C

WORK ORDER

No. P 26041

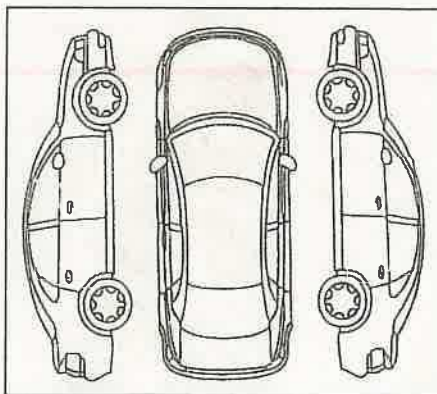
Svc Date 15-06-2020
Member's Name Rico 60
M'ship / NRIC No. _____
Member's Contact No. _____
Car Regr. No. SL7492K
Car Make / Model Lancer
Remarks (if any) 2 way Tow

Time Received 1135
Time Arrived 1200
Time Completed 1245
From 02-24 Premier
To SME Autobay
Tow Truck No. GR5562
Amount 1801

ADDITIONAL CHARGES

- ☒ Dolly Wheels / Flat bed ☐ Patch Tyre
☐ Basement / Multi-storey ☐ Change Spare Tyre
☐ Crane up / Bogged ☐ Change Battery
Size : _____
☐ Causeway / 2nd Link
☐ Jump Start
☐ Collection of key
☐ ERP / Carpark

BODY & PAINT CONDITION RECORD



*please remove any valuables or personal belongings in the car

Tow Driver's Name & Signature

Member's Signature

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

TAX INVOICE

Our Ref No: GR-20-071652

Date of Request: 16/06/2020

Your Ref No:

PURCHASE BY EMAIL

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 14/06/2020

Vehicle No: SJL7492K

Place of Accident: ANG MO KIO AVE 3

Involving Vehicle No: SHA1577X

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHA1577X	ANG MO KIO AVE 3	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-071651

Date of Request: 16/06/2020

Your Ref No: PURCHASE BY EMAIL

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SJL7492K

Date of Accident: 14/06/2020

Place of Accident: AMK AVE 3

Involving Vehicle No: SHA1577X

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[] GIRO [X] Cash [] Cheque



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Jun 2020 / 14:28:55

Receipt Date/Time : 15 Jun 2020 / 14:28:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200615-002046

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA1577X As at 14 Jun 2020/13:40:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA1577X Enquiry Fee 20200615142758714833	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKZ6874M As at 14 Jun 2020/17:50:00 Insurance Co: AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED				
2	Insurance Enquiry - SKZ6874M Enquiry Fee 20200615142758752338	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLQ1859B As at 13 Jun 2020/16:20:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SLQ1859B Enquiry Fee 20200615142758786605	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMJ3932J As at 11 Jun 2020/20:35:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
4	Insurance Enquiry - SMJ3932J Enquiry Fee 20200615142758841069	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
559221XXXXXX4989		eNETS Credit Card		29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

FW: [MANDATE REQUEST] Re: SURVEY ASSESSMENT - D20002433MFSH/1 // EXPRESS SETTLEMENT - ACC INV SJL7492K AND SHA1577X ON 14.06.2020

Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Fri 9/4/2020 1:42 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

 6 attachments (2 MB)

LKK RESURVEY PHOTO.pdf; LETTER OF DEMAND.pdf; LKK SURVEY PHOTO.pdf; LKK ADJUSTMENT.pdf; LKK INSPECTION.pdf; D20-2433 (SHA1577X).xlsx;

Dear Asher,

Pls offer as per below :

COR - \$6,955

LOR - \$80 to \$100 x 7 to 9 days

GIA Report / LTA Search Fee - \$36.45

Towing Fee - \$180

Total - \$7,731.45 to \$8,071.45

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 3 September 2020 10:48 am

To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: SURVEY ASSESSMENT - D20002433MFSH/1 // EXPRESS SETTLEMENT - ACC INV SJL7492K AND SHA1577X ON 14.06.2020

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **RICO 60 AUTO SERVICES PTE LTD** " at **\$ 8,071.49 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 7,542.79	\$ 6,955.00
2. Loss of Rental (14days x \$120)	\$ 1,680.00	\$ 900.00 (9days x \$100)
3. LTA Search Fee	\$ 36.45	\$ 36.45
4. Towing Fee	\$ 180.00	\$ 180.00
Total	\$	\$ <u>8,017.49</u>

Surveyor recommended 7days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>

Sent: Friday, August 7, 2020 9:42 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002433MFSH/1 // EXPRESS SETTLEMENT - ACC INV SJL7492K AND SHA1577X ON 14.06.2020

Sir/Mdm,

Attached is the LOD for this case, kindly forward the survey report and proposal for settlement. Thank You.

Good Day,

Cathan Heng Ding Chao,
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104|

Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Heng Ding Chao
Sent: Wednesday, 15 July 2020 10:54 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20002433MFSH/1 // EXPRESS SETTLEMENT - ACC INV SJL7492K AND SHA1577X ON 14.06.2020

Sir/Mdm,

Liability is clear, please proceed with express settlement and forward the Survey Report to us for our further action.
Thank You.

Good Day,

**Cathan Heng Ding Chao,
Motor Claims Department**

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104|
Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 1 July 2020 12:45 PM
To: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Cc: Serene Ler <Serenerler@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20002433MFSH/1 // EXPRESS SETTLEMENT - ACC INV SJL7492K AND SHA1577X ON 14.06.2020

**YOUR REF: D20002433MFSH
LKK REF: CC4/FCI20006400/Uea3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJL 7492K on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 17 June, 2020 5:27 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: JOANNEYONG@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20002433MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 17 June, 2020 5:22 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JOANNEYONG@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20002433MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.