

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD2006-036

Your Ref : SHA7057R (COMFORT)

Date : 06.July 2020

MS FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0321H AND SHA7057R (COMFORT) ON 15/06/20 07:10 AM
ALONG DAIRY FARM ROAD SLIP ROAD UPPER BUKIT TIMAH ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,852.00
2.	Loss of Rental for <u>5</u> days @ \$ <u>122.66</u> per day	\$	613.30
3.	Loss of Income for <u>5</u> days @ \$ <u>50</u> per day	\$	250.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	4,715.30

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0321H and SHA7057R (COMFORT) along DAIRY FARM ROAD SLIP ROAD UPPER BUKIT TIMAH ROAD on 15/06/20 07:10 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 6 (day) of July 2020

Yours Faithfully

Trans Cab Services Pte Ltd



Jasmine Tan

General Manager



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002436MFSH
ACCIDENT DATE : 15/06/2020
ACCIDENT LOCATION : DAIRY FARM ROAD SLIP ROAD UPPER BUKIT TIMAH ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : ONG YONG BENG
INSURED VEHICLE : SHA 7057R
INVOLVED PARTY : SHD 321H
SETTLEMENT SUM : \$ 4,542.64

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TRANS-CAB SERVICES PTE LTD

Signature and Date : *[Signature]* 17/09/20



WITNESS : *Kek Zheni*

Signature and Date : *[Signature]* 17 SEP 2020

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: MS FIRST CAPITAL INSURANCE LIMITED 36 Robinson Road #16-01 City House 068877 Singapore ATTENTION:	INVOICE NO. : INV2006-287 DATE : 19. June 2020 REFERENCE NO : AAD2006-036 TERMS : DUE DATE : 19. June 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0321H; DOA 15.06.20(LUMP SUM-20)	1	3,852.00	3,852.00

Total SGD Excl. GST : 3,600.00
7% GST : 252.00
Total SGD Incl. GST : 3,852.00

****** THREE THOUSAND EIGHT HUNDRED FIFTY TWO SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

06 July, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 15/06/20 07:10 AM at DAIRY FARM ROAD SLIP ROAD UPPER BUKIT TIMAH ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0321H. The taxi was hired to CHAN FUAN KOK a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$122.66 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

15-06-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2006-036	Accident Date 15-06-2020
6/15/2020 13:00	6/19/2020 11:00	SHD0321H

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

FW: [MANDATE REQUEST] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA7057R (OI : FCI - TBA) and SHD321H (TP : LKK REF - CC3/FCI20006390/Kea3) on 15/06/2020

Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Wed 9/9/2020 10:19 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Our Ref : D20002436MFSH

Your Ref : CC3/FCI20006390/Kea3

Dear Asher,

Pls proceed to offer at \$ 4,542.64 (all-in).

Regards

Chris Lim

Motor Claims Dept.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Saturday, 5 September 2020 10:02 am

To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA7057R (OI : FCI - TBA) and SHD321H (TP : LKK REF - CC3/FCI20006390/Kea3) on 15/06/2020

Your ref : **D20002436MFSH**

Our ref : CC3/FCI20006390/Kea3q2

Dear Sirs,

ACCIDENT INVOLVING SHA 7057R (OI) AND SHD 321H (TP) ON 15/06/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD** " at **\$ 4,542.64 (all-in)**.

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The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 38,231.49	\$ 3,852.00
2. Loss of Rental (5days x \$122.66)	\$ 613.30	\$ 490.64 (4days x \$122.66)
3. Loss of Income (5days x \$50)	\$ 250.00	\$ 200.00 (4days x \$50)
Total	\$ 39,094.79	<u>\$ 4,542.64</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, July 27, 2020 5:00 PM

To: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA7057R (OI : FCI - TBA) and SHD321H (TP : LKK REF - CC3/FCI20006390/Kea3) on 15/06/2020

Dear Cathan,

LOD enclosed for your attention and action.

Hi Asher,

Please follow up with mandate.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>

Sent: Wednesday, 24 June, 2020 11:59 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA7057R (OI : FCI - TBA) and SHD321H (TP : LKK REF - CC3/FCI20006390/Kea3) on 15/06/2020

Hi Mei Kwan,

Claim number is D20002436MFSH. Attached is also the IV GIA Report for your reference

Good Day,

Cathan Heng Ding Chao,
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 17 June 2020 5:46 pm
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA7057R (OI : FCI - TBA) and SHD321H (TP : LKK REF - CC3/FCI20006390/Kea3) on 15/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 321H at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted