

## Summer Lee (LKK Auto)

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**From:** Summer Lee (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 17 June, 2020 4:32 PM  
**To:** 'Cecilia Low'; 'assignments'; sur@lkkauto.com  
**Subject:** RE: CTPIS ref: SNM20D202148/C02. Our ref: JC3 056/20

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Sent:** Wednesday, 17 June, 2020 4:08 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Joseph Chen & Co <[legal@jc2lawco.com](mailto:legal@jc2lawco.com)>; Xin Yun Auto <[xinyunauto1@gmail.com](mailto:xinyunauto1@gmail.com)>  
**Subject:** CTPIS ref: SNM20D202148/C02. Our ref: JC3 056/20

Dear Sirs

Please arrange and attend to the PRI.  
Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**  
Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

**From:** Joseph Chen & Co [<mailto:legal@jc2lawco.com>]  
**Sent:** Wednesday, 17 June 2020 4:01 PM  
**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

Cc: Xin Yun Auto <[xinyunauto1@gmail.com](mailto:xinyunauto1@gmail.com)>

Subject: Re: O/R : SNM20D202148/GW397B/LOWCT - Your insured : GW 397B (D.O.A 7.6.2020) Our ref: JC3 056/20

Dear Cecilia

Your list of surveyors are rejected.

Please proceed accordingly to appoint your surveyor to conduct the PRI and contact the workshop directly for the time and date.

Thanks and regards

Yours faithfully,

Sophia Tan

**JOSEPH CHEN & CO**

Advocates and Solicitors

Civil, Commercial, Corporate, Divorce, Family Law and Probate Matters :

Personal Injury cases, Immigration and MOM Matters, and Criminal Law Practice :

101 Upper Cross Street #05-28 People's Park Centre Singapore 058357

Tel : 6535 3761 Fax : 6535 3791

[www.jclawco.com](http://www.jclawco.com) [email: legal@jc2lawco.com](mailto:legal@jc2lawco.com)

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On Wed, Jun 17, 2020 at 2:46 PM Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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**Cecilia Low (Ms)**

Senior Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, 17 June 2020 2:00 PM  
**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; [legal@jc2lawco.com](mailto:legal@jc2lawco.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R : SNM20D202148/GW397B/LOWCT - Your insured : GW 397B (D.O.A 7.6.2020) Our ref: JC3 056/20

Dear Cecilia,

Please conduct PRS for FBL732J.

Note : officer in charge – Cecilia 63896530.

\*\*\* Kindly quote our reference number when replying.

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Thank you  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Joseph Chen & Co <[legal@jc2lawco.com](mailto:legal@jc2lawco.com)>  
**Sent:** Wednesday, June 17, 2020 1:06 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Xin Yun Auto <[xinyunauto1@gmail.com](mailto:xinyunauto1@gmail.com)>  
**Subject:** Your insured : GW 397B (D.O.A 7.6.2020) Our ref: JC3 056/20

Dear Sir

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES**

We act for XIN YUN AUTO PRIVATE LIMITED, who has been instructed by the owner of motorcycle no. **FBL 732J** with instructions to repair the same.

Please be informed that the said vehicle can be inspected at:-

<b>Venue</b>	<b>:</b>	<b>XIN YIN AUTO</b>
		<b>Block 8</b>
		<b>#05-23 PREMIER @ KAKI BUKIT AVE 4</b>

<b>Contact person</b>	<b>:</b>	<b>MS YI XIN - 98391555</b>
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If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further

Yours faithfully,

Sophia Tan

**JOSEPH CHEN & CO**

**Advocates and Solicitors**

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Tel : 6535 3761 Fax : 6535 3791

Personal Injury cases, Immigration and MOM Matters, and Criminal Law Practice :

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