

Letter of Demand

To : Leopue Insurance BHD

Re : Accident involving my vehicle no. SLL4432E and vehicle no. GAB3696M on 09/06/2020 at 1540 HRS PM/AM along Woodlands Ave 3 and ave 1 merge lane

- 1) I/We, the owner of vehicle no. SLL4432E hereby appoint 1st Autoworks Pte Ltd ("the workshop") to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$ <u>1957.78</u>
Vehicle Rental Fee for _____ days @	
\$ _____ per day	\$
Loss of use/ rental for <u>3</u> days @	
\$ <u>100</u> per day	\$ <u>300.00</u>
Loss of income for _____ days @	
\$ _____ per day	\$
Police search fee/police report fee/LTA search fees	\$ <u>7.45</u>
Others	\$
Total :	\$ <u>2265.23</u>

Signature of vehicle owner



Name - _____

Address : 74th Core, Alpine
Centre, Singapore 408604

Tel : 6511 3021

Witnessed by :

Subram

Authorization To Act

I, Alpine Car Rental Pte Ltd ("the third party claimant") of
74bi Close, Alpine Centre, Singapore 428604
(address), owner of SLL 4432E (vehicle no.) hereby
authorize 1st Automobiles Pte Ltd
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLL 4432E that was damaged pursuant to the accident which
occurred on 09/06/2020 (date) along Woodlands Ave 3 and ave
1 (location) involving
vehicle no/s G B B 3696M
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on
a without prejudice and without admission of liability basis in so far as the
driver/owner/insurers of the other vehicle/s is concerned.

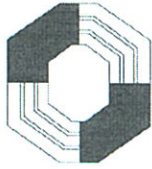
Dated this 11 day of 06 (month) 20 20 (year)

→  

Signed by "the third party claimant"

  **Suhaimi Ong**

Signed by "the workshop"



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/0023403

DATE : 29 SEPTEMBER 2020

DISCHARGE VOUCHER

I/We, ALPINE CAR RENTAL PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBB3696M the sum of Singapore Dollar Two Thousand One Hundred Only (\$2,100.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBB3696M and SLL4432E on 09 JUNE 2020 along MERGE LANE OF WOODLAND AVE 3 & AVE 1.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ARASY COMMUNICATION & SECURITY SYSTEM AND/OR MUHAMMAD NUR AFIQ BIN RAMAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **1ST AUTOWORKS PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



[Signature] 30/09/2020

.....
Signature of vehicle owner/Date



30/09/2020

.....
Name of vehicle owner /Date

**"SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM"**

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

TAX INVOICE

LONPAC INSURANCE BHD

100, Beach Road

#19-00 Shaw Tower

SINGAPORE 189702

GST Ref. No: 20-0000274-Z

Vehicle No: SLL4432E

Invoice No: CGI-ASC-20IR1072G

Chasis No : MR053REH104557497

Invoice Date: 05-Aug-20

Engine No: 1ZRX592186

DESCRIPTION	AMOUNT	SGD
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Parts

No.	Qty.	Description	Price (SGD)
<u>1</u>	1	Rear Bumper	\$ 586.50
<u>2</u>	1	Rear Bumper Reinforcement Bar	\$ 453.10

Total: \$ 1,039.60

Less 25%: \$ 259.90

Parts Total : \$ 779.70

Labour

No.	Description	Price (SGD)
<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	\$ 300.00
<u>2</u>	Carry out spray painting on accident affected area	\$ 400.00
<u>3</u>	To conduct anti rust of under carriage tuff coat	\$ 40.00
<u>4</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 30.00
<u>5</u>	To remove and refix reverse sensor and conduct test	\$ 50.00

Labour Total : \$ 820.00

Other

No.	Other Description	Price (SGD)
1	10 Rear bumper clip	\$ 30.00
2	1 Reverse sensor (2pcs)	\$ 200.00

Other Total : \$ 230.00

Total : \$ 1,829.70

GST (7%) \$ 128.08

Grand Total: \$ 1,957.78

Yours Faithfully

Suhaimi Ong

Suhaimi Ong

Service Advisor

Tel: 68441985 Fax:68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "IST Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jun 2020 / 13:13:55

Receipt Date/Time : 10 Jun 2020 / 13:13:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200610-001748

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBB3696M

As at 09 Jun 2020/15:40:00

Insurance Co: LONPAC INSURANCE BHD

1 Insurance Enquiry - GBB3696M

Enquiry Fee

20200610131225700619

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

20200610131237232 Direct Debit: eNETS Debit
(Internet Banking) 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 29 September 2020 1:24 PM
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: New Assignment (PRS) - Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Lonpac External - Confidential

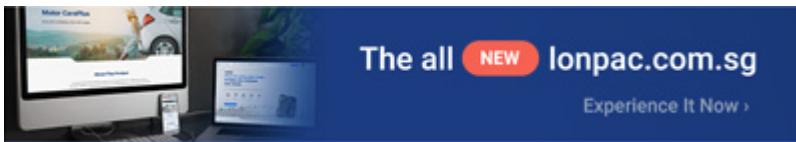
Dear Cecilia

Please proceed as per your recommendations

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, 6 August 2020 11:40 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Lonpac Ref: **19/20/20/VC05/0023403**

LKK Ref: CC4/LPC20006377/Aga3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 18/06/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "1ST AUTOWORKS PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,432.19	\$ 1,957.78
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 180.00 (3days x \$60.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 4,739.64	<u>\$ 2,145.23</u>

**03days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: KENNY LIM CHING GHEE

Sent: Wednesday, 1 July 2020 1:31 PM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG ; Cecilia Chong (LKK Auto) ; Admin A

Subject: RE: New Assignment (PRS) - Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of Insd's GIA report for your perusal.

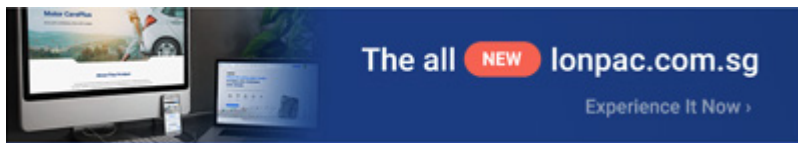
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Thursday, 18 June 2020 5:02 pm

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Thank you for your update.

FYI, our Insured has yet to report the accident to date. We will forward a copy to you once they have done so.

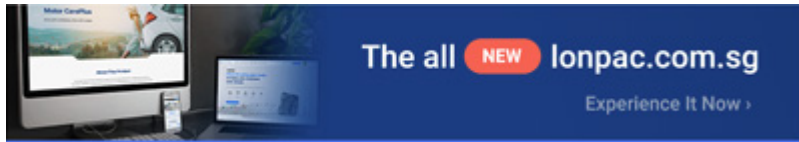
Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto)
Sent: Thursday, 18 June 2020 4:54 pm
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG ; Cecilia Chong (LKK Auto) ; Admin A
Subject: RE: New Assignment (PRS) - Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

YOUR REF: 19/20/20/VC05/0023403
LKK REF: CC4/LPC20006377/Aga3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLL 4432E at M/s Zero Gravity on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 17 June, 2020 10:20 AM
To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 17 June, 2020 10:07 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Lonpac External - Confidential

Dear team

Please arrange for a PRS of t/p vehicle SLL4432E at 1st Autoworks Pte Ltd. Person to contact is Suhaimi Ong.

For your information, our insured has yet to report the accident to date. We will forward the report to you once they have done so.

Thank you.

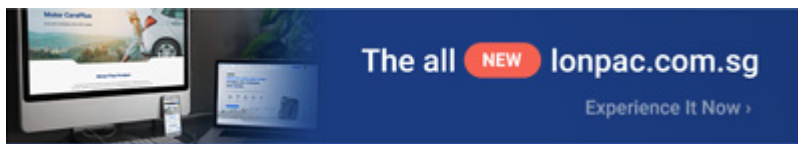
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Suhaimi <suhaimi@firstautoworks.com.sg>

Sent: Wednesday, 17 June 2020 9:52 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: re: SPAM-LOW: RE: Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Hi Kenny,
We would like to appoint Adrian Ling - LKK as the single joint expert for this accident case.

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

From: Suhaimi <suhaimi@firstautoworks.com.sg>

Sent: Wednesday, 17 June 2020 8:58 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020

Dear Sir

We are instructed by Alpine Car Rental Pte Ltd to notify you of a road traffic accident on 09/06/2020 at about 1540 at Woodlands Ave 3 involving our client's/customer's vehicle registration number SLL4432E and vehicle registration number GBB3696M driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward in having a direct settlement and request that one of the following named survey companies **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

- 1)
- 2)
- 3)

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185