

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 18 June, 2020 4:54 PM
To: 'KENNY LIM CHING GHEE'
Cc: 'MT_Claim_SG'; Cecilia Chong (LKK Auto); Admin A
Subject: RE: New Assignment (PRS) - Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Categories: HMK

YOUR REF: 19/20/20/VC05/0023403

LKK REF: CC4/LPC20006377/Aga3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLL 4432E at M/s Zero Gravity on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 17 June, 2020 10:20 AM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 17 June, 2020 10:07 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Lonpac External - Confidential

Dear team

Please arrange for a PRS of t/p vehicle SLL4432E at 1st Autoworks Pte Ltd. Person to contact is Suhaimi Ong.

For your information, our insured has yet to report the accident to date. We will forward the report to you once they have done so.

Thank you.

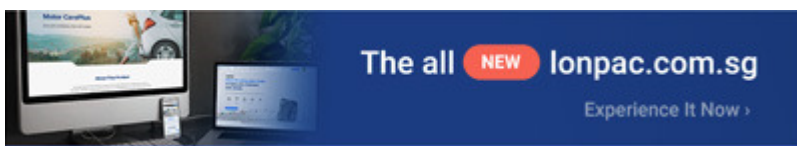
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Suhaimi <suhaimi@firstautoworks.com.sg>

Sent: Wednesday, 17 June 2020 9:52 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: re: SPAM-LOW: RE: Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020 - Oref: 19/20/20/VC05/0023403 [External Confidential]

Hi Kenny,

We would like to appoint Adrian Ling - LKK as the single joint expert for this accident case.

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

From: Suhaimi <suhaimi@firstautoworks.com.sg>

Sent: Wednesday, 17 June 2020 8:58 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Accident vehicle between our insured SLL4432E and your insured GBB3696M on 09/06/2020

Dear Sir

We are instructed by Alpine Car Rental Pte Ltd to notify you of a road traffic accident on 09/06/2020 at about 1540 at Woodlands Ave 3 involving our client's/customer's vehicle registration number SLL4432E and vehicle registration number GBB3696M driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward to having a direct settlement and request that one of the following named survey companies **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

- 1)
- 2)
- 3)

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185