

## Khanchna (LKK Auto)

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**From:** WANG Peter <peter.wang@axa.com.sg>  
**Sent:** 15 October 2020 4:11 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: MANDATE REQUEST - ACCIDENT INVOLVING GBA 8417A (INSD - AXA : P0349446) & SHB 7930P ON 04/02/2015; AXA Ref: C0330716 /PWX

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Khanchna

Please proceed DS at 50% with quantum as proposed. LOR is subject to taxi rental agreement.

Upon settlement, please submit settlement package here.

Thank you!

Regards

**Peter Wang** | Specialist, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Email: [peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)  
[www.axa.com.sg](http://www.axa.com.sg)

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Tuesday, October 6, 2020 9:22 AM  
**To:** WANG Peter <peter.wang@axa.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: MANDATE REQUEST - ACCIDENT INVOLVING GBA 8417A (INSD - AXA : P0349446) & SHB 7930P ON 04/02/2015; AXA Ref: C0330716 /PWX

Dear Mr. Peter,

We refer to the above matter and our mandate request dated 23 June 2020.

Your approval please.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** 25 September 2020 3:14 PM  
**To:** 'WANG Peter' <[peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: MANDATE REQUEST - ACCIDENT INVOLVING GBA 8417A (INSD - AXA : P0349446) & SHB 7930P ON 04/02/2015; AXA Ref: C0330716 /PWX

Dear Mr. Peter,

We refer to the above matter and our mandate request dated 23 June 2020.

Your approval please.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** 17 July 2020 2:31 PM  
**To:** WANG Peter <[peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: MANDATE REQUEST - ACCIDENT INVOLVING GBA 8417A (INSD - AXA : P0349446) & SHB 7930P ON 04/02/2015; AXA Ref: C0330716 /PWX

Dear Mr. Peter,

We refer to the above matter.

As requested, we attach herewith the e-mail trail between TP workshop and us.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WANG Peter <[peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)>  
**Sent:** Friday, 17 July 2020 2:24 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: MANDATE REQUEST - ACCIDENT INVOLVING GBA 8417A (INSD - AXA : P0349446) & SHB 7930P ON 04/02/2015; AXA Ref: C0330716 /PWX

Dear Khanchna

Thank you for taking my call earlier.

As spoken, our BI claim has settled earlier. Meanwhile, please assist to provide us a copy of the latest correspondence from TP workshop, Transcab.

Thank you!

Regards

**Peter Wang** | Specialist, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Email: [peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)  
[www.axa.com.sg](http://www.axa.com.sg)

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Tuesday, July 14, 2020 5:47 PM  
**To:** WANG Peter <[peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: MANDATE REQUEST - ACCIDENT INVOLVING GBA 8417A (INSD - AXA : P0349446) & SHB 7930P ON 04/02/2015

Dear Mr. Peter,

We refer to the above matter and your e-mail below.

Please be informed that we have temporary closed this file due to inactivity as per my ex-colleague Joy's e-mail to your good office ( as attached) dated 11/11/2015.

There is no earlier correspondence between AXA and myself as this matter was handled by my ex-colleague Joy.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WANG Peter <[peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)>

**Sent:** Tuesday, 23 June 2020 5:20 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: MANDATE REQUEST - ACCIDENT INVOLVING GBA 8417A (INSD - AXA : P0349446) & SHB 7930P ON 04/02/2015

Dear Khanchna

Please advise when Transcab submitted this claim and if there was any earlier correspondence between AXA and yourself on this assignment.

Thank you!

Regards

**Peter Wang** | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: [peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)

[www.axa.com.sg](http://www.axa.com.sg)

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Tuesday, June 23, 2020 11:30 AM

**To:** WANG Peter <[peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] MANDATE REQUEST - ACCIDENT INVOLVING GBA 8417A (INSD - AXA : P0349446) & SHB 7930P ON 04/02/2015

Your Ref: P0349446

Our Ref : CC3/AXA14006751/Kka3s2-1

Dear Mr. Peter,

**ACCIDENT INVOLVING GBA 8417A (INSD - AXA ) & SHB 7930P ON 04/02/2015**

We refer to the above matter.

Both parties alleged that the other party is the one that had changed lanes and collided into their vehicle. In the absence of supporting evidence, we opine that liability is 50% against Insured.

We did clarify with Insured the nature of the accident and he's agreeable to let Insurance handle and settle at best terms.

Please let us know the third party's injury claim outcome(if any).

Summary to offer to repairer "**TRANS-CAB AUTO SERVICES PTE LTD**" is as follows:

	Claimed Amount	Revised Amount
Cost of Repair (W/GST)	\$ 13,273.56	\$ 2,033.00
Loss of Rental (\$113.42 x 3 days)	\$ 340.26	\$ 283.55 (\$113.42 x 2.5 days)
<b>TOTAL</b>	<b>\$ 13,613.82</b>	<b>\$ 2,316.55</b>
<b>50%</b>		<b>\$ 1,158.28</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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