

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 25 June 2020 5:00 PM
To: Admin-D (LKKAUTO); 'Teo, Grace'; assignments; SUR
Cc: 'Ye, Yong Kang Melvin'; 'Gnoh, Pau Loong'
Subject: RE: LKK \ CMTD2001816/GPL RE: Request for 3rd party claims survey GBF2210S Claims against XD7348X
Attachments: PRELI ADVISED GBF 2210S.pdf

resent

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **GBF 2210S**
Number of days (estimated) : 2 days

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Thursday, 18 June 2020 9:44 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: LKK \ CMTD2001816/GPL RE: Request for 3rd party claims survey GBF2210S Claims against XD7348X

Dear Sir/Madam,

Please be informed that we have inspected the vehicle GBF 2210S on 17/6/2020
We are pending estimate from repairer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 17 June 2020 2:09 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: LKK \ CMTD2001816/GPL RE: Request for 3rd party claims survey GBF2210S Claims against XD7348X

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 17 June, 2020 2:00 PM
To: Susan Low <liusbro@ymail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: LKK \ CMTD2001816/GPL RE: Request for 3rd party claims survey GBF2210S Claims against XD7348X

Without prejudice

Hi Susan,

We refer to your email reply of 16.06.2020.

We will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **GBF2210S** on a without prejudice and any admission of liability basis.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg .

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Susan Low [<mailto:liusbro@ymail.com>]

Sent: Tuesday, June 16, 2020 7:15 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: Ref : CMTD2001816/GPL RE: Request for 3rd party claims survey GBF2210S Claims against XD7348X

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We had ticked.

Please arrange

Thank with Regard!

Susan Low
Liu's Brother Auto
No. 1 Kaki Bukit Avenue 6
AutoBay @ Kaki Bukit
Singapore 417883
☎ : 6741 1730
📠 : 6744 5746

On Jun 16, 2020, at 7:12 PM, Susan Low <liusbro@ymail.com> wrote:

We did like to chose as follow
LKK Auto Consultants Pte Ltd

Kindly arrange

Thank with Regard!

Susan Low
Liu's Brother Auto
No. 1 Kaki Bukit Avenue 6
AutoBay @ Kaki Bukit
Singapore 417883
☎ : 6741 1730
📠 : 6744 5746

On Jun 16, 2020, at 5:29 PM, Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Our Reference: CMTD2001816/GPL
Your Reference: GBF2210S

Without Prejudice

Date: 16.06.2020

Attention:
LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Dear Susan,



ACCIDENT INVOLVING GBF2210S & XD7348X ON 15.06.2020

We refer to your Notice of Accident dated 16/06/2020.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong	
		Marcus Chua	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555

<image001.png>

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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Susan Low <liusbro@ymail.com>

Sent: Tuesday, 16 June, 2020 4:24 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Request for 3rd party claims survey GBF2210S Claims against XD7348X

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Accident on 15/06/2020 Along 21 Tuas Street

Involving GBF2210S and XD7348X

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of
Survey:-

Name of Authorise
Surveyor:-

Surveyor
Email:

Remark :-
