Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Friday, 19 June 2020 4:05 PM Sent:

To: Muhd Ashik B Madi

SUR Cc:

Subject: RE: SME 2476S

Dear Ashik,

The MV of SME 2476S is \$74K-\$77K(est) as at Jan 2020.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)

LKK Auto Consultants Pte Ltd

From: Muhd Ashik B Madi [mailto:ashik_madi@sg.msig-asia.com]

Sent: Wednesday, 17 June 2020 11:26 AM

To: AIS-LOOI <aispl looi@singnet.com.sg>; SUR <sur@lkkauto.com>; Betty Chew <surveyadmin1@fta.com.sg>;

AutoProbe Admin <admin@autoprobe.com.sg>

Subject: SME 2476S

Dear All,

Kindly assist to check on the MV as of 18.01.2020

Thank you.

Ashik Madi

Executive, Claims Services (Motor)

D: +65 6594 2548 | F: +65 225 7402 | ashik_madi@sg.msig-asia.com



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In view of the current Covid-19 situation, we have started to implement business contingency plans to ensure the continuity of our services and operations.

Please bear with us should there be some service delay during this period

☐ In view of the current COVID-19 situation, our offices at SGX Centre 2 and Hong Leong Building will be temporarily closed to all walk-in customers and visits from 7 April 2020 until further notice.

As most of our employees are telecommuting and have limited access to office phone messages, please email your enquiries to us instead.

We wish to assure you that we remain fully committed to serving you and will continue to operate to support your essential insurance needs.

Please bear with us should there be some service delay during this period.

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