

Our Ref : T 0620 / SH 6078U /KS(st)
Your Ref: _____
Date : 29-Jun-2020

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 6078U YOUR INSURED SME8912K
AND OTHER _____ ON 16-Jun-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SH 6078U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SME8912K we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,123.50
2	<u>3</u> days Loss of Rental @ \$ 114.95 per day	\$ 344.85
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		<u>\$ 1,475.84</u>

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
	Total Claims :	<u>\$ 1,715.84</u>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SME8912K
- c) GIA / Police report/s of : SH 6078U
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s () **PIR** (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH6078U , SME8912K
ALONG ALONG GEYLANG RD AFTER LOR 21 GEYLANG****ON 16-Jun-20 01:15**

I / We

TAN BENG HOCK(Hirer) NRIC No.: **SXXXX268I**

and/or

(Relief) NRIC No.: **SXXXX268I**

Taxi Number

SH6078U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

16-Jun-2020

Name of Hirer

TAN BENG HOCK

Hirer NRIC

SXXXX268I

Signature :



Address

**1 JALAN TAMAN #09-01
329022**

Contact No.

81834344

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,123.50 (Repair Cost), S\$268.69 (Loss of Use/Rental), S\$7.49 (Disbursement) for vehicle no. SH 6078U that was damaged pursuant to the accident which occurred on 16/06/2020 (date) along GEYLANG ROAD (LOT NO. 22, AFTER LORONG 21) (location) involving vehicle no/s SME 8912K. This is pursuant to the inspection conducted on 17/06/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SH 6078U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 6078U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16th (day) of September (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
19 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 6078U

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
03.09.2015

CHASSIS CODE
KMHLB41UMGU077212

NO/DATE
91511377 22.06.2020

JOB NO.
305405384

ODOMETER READING

JOB TYPE

Description : 3P 16.06.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,050.00
Add GST @ 7.000 %	73.50
Total Invoice amount	1,123.50

Issued by : CHEWBEELENG 22.06.2020 16:48:44
Repair Type : CLS0/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20060151

Date: 22 June 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/06/2020 @ 01:15 hrs
ALONG	ALONG GEYLANG RD AFTER LOR 21 GEYLANG
INVOLVING	SME8912K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6078U** (the "Taxi"). The Taxi was hired to **TAN BENG HOCK IC NO SXXXX268I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

546078

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
13.6.20	Jimmy	677630	88	2012	0100
14/6/20	Stony	677792	162	0800	1903
14.6.20	Jimmy	677906	113	2006	0139
15/6/20	Stony	678087	18.1	0740	1903
15.6.20	Jimmy	678170	82	2022	0119
16/6/20	Stony	678275	105	0735	1239
16.6.20	Jimmy	678291	15	1259	1328
16.06.20	ACCIDENT	/	1N	1325	-
18.06.20	REPAIR	/	0N7	1715	-

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SME8912K	16 Jun 2020 / 01:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SH657811



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20006352/T1da3

02 SEPTEMBER 2020

JOSHUA HAN WEI
168A QUEENSWAY
#12-234
SINGAPORE 140168

Dear Sir/Madam,

**ACCIDENT INVOLVING SME 8912K & SH 6078U ALONG/AT GEYLANG ROAD ON
16/06/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH 6078U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle reversed and collided onto third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6841 2157
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Jun 2020 10:57	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Diana Bte Raimy
2	17 Jun 2020 10:57	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Diana Bte Raimy
3	17 Jun 2020 10:57	Clm Created	Reg No: SH6078U. Acct Date: 2020/06/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] Diana Bte Raimy
4	17 Jun 2020 10:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Diana Bte Raimy
5	17 Jun 2020 10:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/06/26	[A] Diana Bte Raimy
6	17 Jun 2020 10:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Diana Bte Raimy
7	17 Jun 2020 10:57	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	17 Jun 2020 10:58	Label Added	(19):Fastlane.	[A] Diana Bte Raimy
9	17 Jun 2020 10:58	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Diana Bte Raimy
10	22 Sep 2020 16:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	22 Sep 2020 16:52	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	22 Sep 2020 16:52	Clm Dtl Modified	JPJ Reg. Date: -> 2015/09/03.	[A] JOANNE LEE KHANG MIN
13	22 Sep 2020 16:52	Clm Details Notified		[A] JOANNE LEE KHANG MIN
14	28 Sep 2020 15:52	Adj Mandate Request	Cur Req:1543.37:Liability: 100% Quantum: (a)CORw/GST: \$1,123.50 + (b)LOR(2.5days x \$114.95): \$287.38 + (c)LOI(2.5days x \$50): \$125.00 + (d)LTA/GIA search fee: \$7.49 = Total: \$1,543.37 2 recommendations repair days + 1PRS = 3days For your approval p	[A] CHAN JIA LE
15	08 Oct 2020 09:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/06/26. Mandate Remarks: pls proceed with settlement not exceeding \$1,543.37 [COR-\$1,535.88 LOR-\$287.38 LOI \$125 (2.5 days) LTA- \$7.49] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
16	08 Oct 2020 09:44	Adj Mandate Set	Approved:1543.37:pls proceed with settlement not exceeding \$1,543.37 [COR-\$1,535.88 LOR-\$287.38 LOI \$125 (2.5 days) LTA- \$7.49] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
17	08 Oct 2020 11:26	Adj Mandate Request	Cur Req:1399.69:Re-seek mandate approval.	[A] CHAN JIA LE
18	08 Oct 2020 15:33	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/06/26. Mandate Remarks: pls proceed with settlement not exceeding \$1,399.68 [COR-\$1,123.50 LOR-\$143.69 LOI \$125 (2.5 days) LTA- \$7.49] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	08 Oct 2020 15:33	Adj Mandate Set	Approved:1399.68:pls proceed with settlement not exceeding \$1,399.68 [COR-\$1,123.50 LOR-\$143.69 LOI \$125 (2.5 days) LTA- \$7.49] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type 

ACTIVITY

[18/06/2020 17:25] Diana Bte Raimy:
OINR TO SEND OUT FIRST LETTER

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2520441	17 Jun 2020 11:06:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SH6078U	SME8912K	11.00
2592231	22 Sep 2020 16:52:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SH6078U	SME8912K	11.00

