

Our Ref : CC20060103/ SHC7883L /WT/CK(st)  
Your Ref :  
Date : 29-Jun-2020

CHINA TAIPING INSURANCE CO LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7883L YOUR INSURED GBB7897Z  
AND OTHER ON 11 Jun 2020**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC7883L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBB7897Z we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 4,129.81
2	3 days Loss of Rental @ \$ 125.19 per day	\$ 375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 4,512.87</b>

**HIRER'S CLAIM**

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 4,752.87</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBB7897Z
- c) GIA / Police report/s of : SHC7883L
- d) Letter of authority from owner / hirer / operator
  - ( ) Photocopies of Accident Scene Photos
  - ( ) Certificate of Insurance
  - ( ) PIR
  - ( x ) Downtime/Mileage record
  - ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

**COMFORTDELGRO  
ENGINEERING**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC7883L , GBB7897Z  
BLK 683 HDB HOUGANG AVE 8****ON 11-Jun-20 13:30**

I / We

**LIM KOK POH**(Hirer) NRIC No.: **SXXXX174I**

and/or

(Relief) NRIC No.: **SXXXX174I**

Taxi Number

**SHC7883L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**11-Jun-2020**

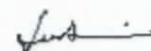
Name of Hirer

**LIM KOK POH**

Hirer NRIC

**SXXXX174I**

Signature :



Address

**151 SERANGOON NORTH AVENUE 2...  
550151**

Contact No.

**96915533**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00017872000

Claim No : SNM20D202108

Claimant : CITYCAB PTE LTD

Amount : S\$4,660.00

DOLLARS FOUR THOUSANDS SIX HUNDRED AND SIXTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 7883L

Insured Vehicle No. : GBB 7897Z

Date of Loss : 11/06/2020

Place of Accident : BLK 683 HDB HOUGANG AVE 8

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NEW GEN LOGISTICS PTE LTD

Driver Name : SEE ZHENG KUN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

(1) Global Sum	S\$ 4,660.00
	=====
TOTAL . . . . .	S\$ 4,660.00
	=====

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Claimant Name : CITYCAB PTE LTD

NRIC No : 1XXXXX839G

Signature : \_\_\_\_\_

Date : \_\_\_\_\_

5/10/2020

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Please forward your cheque made payable to  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC7883L

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
27.11.2019

CHASSIS CODE  
KMHC851CVLU180951

INV. NO/DATE  
91511348 22.06.2020

JOB NO.  
305404148

ODOMETER READING

DATE/TIME IN  
11.06.2020 15:40

Description : 3P 11.06.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0578	IONIQV4 COVER-FR BUMPER#	1	418.30	20.00	334.64
0002	04-01-0104-2686	IONIQV4 MOULDING-FRONT BUMPER RH	1	93.00	20.00	74.40
0003	04-01-0104-2361	MOULDING-FRONT BUMPER CTR UPR	1	188.00	20.00	150.40
0004	04-01-0104-2935	IONIQV4 LAMP ASSY-HEAD RH#	1	1,993.65	20.00	1,594.92
0005	04-01-0104-3918	IONIQVC BRACKET-FR BUMPER SIDE RH	1	35.00	20.00	28.00
0006	04-01-0104-2696	GRILLE ASSY-RADIATOR#	1	1,409.10	20.00	1,127.28
SUB-TOTAL				:		3,309.64

### JOB NATURE

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91511348	4,129.81	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048  
Page:

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC7883L

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
27.11.2019

CHASSIS CODE  
KMH851CVLU180951

INV. NO/DATE  
91511348 22.06.2020

JOB NO.  
305404148

ODOMETER READING

DATE/TIME IN  
11.06.2020 15:40

S/No	Part No.		Qty	Unit Price	%Disc	Net
0001	PB	PANEL BEATING		320.00		320.0
0002	SP	SPRAYPAINT CHARGE		200.00		200.0
0003	17-01	CHECK ALL LIGHTING		30.00		30.0
SUB-TOTAL				:		550.00

Items total	3,859.64
Add GST @ 7.000 %	270.17
Invoice amount	4,129.81

Issued by : KATHERINETAN 22.06.2020 15:18:57  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ
8010012	91511348	4,129.81	

Our Ref: CC20060103



Date: 22 June 2020

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	11/06/2020 @ 13:30 hrs
ALONG	BLK 683 HDB HOUGANG AVE 8
INVOLVING	GBB7897Z

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7883L** (the "Taxi"). The Taxi was hired to **LIM KOK POH IC NO SXXXX174I** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.





## Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBB7897Z 11 Jun 2020 / 13:30:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SAC7883L



**ACCIDENT INVOLVING GBB 7897Z AND SHC 7883L ON 11/06/2020**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Wed 9/9/2020 4:29 PM

To: JACEY@NGL.COM.SG <JACEY@NGL.COM.SG>

**Our Ref: CC3/CTI20006348/T1es3**

09 SEPT 2020

**NEW GEN LOGISTICS PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 7897Z AND SHC 7883L ON 11/06/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

**FW: LOD : [MANDATE REQUEST] Re: Direct Settlement - Accident Involving GBB 7897Z (OI : CTI - TBA) and SHC 7883L (TP : LKK REF - CC3/CTI20006348/T1es3) on 11/06/2020**

Irene Tay <irene.tay@sg.cntaiping.com>

Sat 10/3/2020 9:55 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

 7 attachments (2 MB)

LKK RESURVEY PHOTO 1.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LKK ADJUSTMENT.pdf; LKK INSPECTION.pdf; TP LOD.pdf; LETTER TO OI.pdf;

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed as per your proposal;

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$4,662.87 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,011.58	\$ 4,129.81
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00 (3days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 5,634.64</b>	<b>\$ 4,662.87</b>

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Monday, September 28, 2020 4:24 PM

**To:** Angie Foo <angie.foo@sg.cntaiping.com>

**Subject:** LOD : [MANDATE REQUEST] Re: Direct Settlement - Accident Involving GBB 7897Z (OI : CTI - TBA) and SHC 7883L (TP : LKK REF - CC3/CTI20006348/T1es3) on 11/06/2020

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Sunday, September 27, 2020 1:44 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** [MANDATE REQUEST] Re: Direct Settlement - Accident Involving GBB 7897Z (OI : CTI - TBA) and SHC 7883L (TP : LKK REF - CC3/CTI20006348/T1es3) on 11/06/2020

Your ref : SNM20D202108

Our ref : CC3/CTI20006348/T1es3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit from the parking lot and hit third party parked vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,662.87 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,011.58	\$ 4,129.81
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00 (3days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,634.64	\$ <b>4,662.87</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Sunday, July 12, 2020 12:02 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBB 7897Z (OI : CTI - TBA) and SHC 7883L (TP : LKK REF - CC3/CTI20006348/T1es3) on 11/06/2020

Enclosed herewith the GIA REPORT as requested by you.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, June 17, 2020 11:02 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBB 7897Z (OI : CTI - TBA) and SHC 7883L (TP : LKK REF - CC3/CTI20006348/T1es3) on 11/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 7883L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.



**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)