

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD2006-032

Your Ref : SHD8577J (CITY CAB)

Date : 22.June 2020

FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9418D AND SHD8577J (CITY CAB) ON 12/06/20 02:15 PM
ALONG KENT RIDGE HOSPITAL TAXI STAND**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,166.25
2.	Loss of Rental for <u>2</u> days @ \$ <u>96.30</u> per day	\$	192.60
3.	Loss of Income for <u>2</u> days @ \$ <u>50</u> per day	\$	100.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	1,458.85

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9418D and SHD8577J (CITY CAB) along KENT RIDGE HOSPITAL TAXI STAND on 12/06/20 02:15 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 22 (day) of June 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877
Tel: (65) 6507 3848 Fax: (65) 6507 3849
www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002447MFSH
ACCIDENT DATE : 12/06/2020
ACCIDENT LOCATION : KENT BRIDGE WING HOSPITAL
INSURED : CITYCAB PTE LTD
INSURED DRIVER : MAT ISA BIN SALLEH
INSURED VEHICLE : SHD 8577J
INVOLVED PARTY : SHD 9418D
SETTLEMENT SUM : \$ 1,440.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TRANS-CAB SERVICES PTE LTD



Signature and Date : *lag* 31/08/20



WITNESS : *Irenez Tanc*

Signature and Date : *Irenez Tanc* 31 AUG 2020

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: MS FIRST CAPITAL INSURANCE LIMITED 36 Robinson Road #16-01 City House 068877 Singapore ATTENTION:	INVOICE NO. : INV2006-072 DATE : 17. June 2020 REFERENCE NO : AAD2006-032 TERMS : DUE DATE : 17. June 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9418D; DOA 12.06.20(PART-BY-PART-20)	1	1,166.25	1,166.25

Total SGD Excl. GST : 1,089.95
7% GST : 76.30
Total SGD Incl. GST : 1,166.25

**** ONE THOUSAND ONE HUNDRED SIXTY SIX AND TWENTY FIVE SGD ONLY

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

22 June, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 12/06/20 02:15 PM at KENT RIDGE HOSPITAL TAXI STAND

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9418D. The taxi was hired to TAN KOK SENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

12-06-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2006-032	Accident Date 12-06-2020
6/16/2020 10:25	6/17/2020 13:00	SHD9418D

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 31 August 2020 5:14 PM
To: Eric Woo
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20002447MFSH // Our ref: CC3/FCI20006346/Kda3 [ACCIDENT INVOLVING SHD8577J AND SHD9418D ON 12/06/2020]

Dear Eric,

Please be informed that we had settled with third party at a global sum of \$1,440.00. We will proceed to close and submit documents to you.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo [mailto:EricWoo@msfirstcapital.com.sg]
Sent: Thursday, 27 August 2020 5:20 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: FW: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20002447MFSH // Our ref: CC3/FCI20006346/Kda3 [ACCIDENT INVOLVING SHD8577J AND SHD9418D ON 12/06/2020]

Without Prejudice

Dear Jia Le,

You have our mandate to settle as follow:

COR : \$1,166.25
LOR : \$192.60
LOI : \$100
To offer : \$1,458.85

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Tuesday, August 25, 2020 10:40 AM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20002447MFSH // Our ref: CC3/FCI20006346/Kda3 [ACCIDENT INVOLVING SHD8577J AND SHD9418D ON 12/06/2020]

Claim No: D20002447MFSH

LKK Ref: CC3/FCI20006346/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 8577J AND SHD 9418D ON 12/06/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$1,458.85(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 21,405.64	\$ 1,166.25
2. Loss of Rental (2days x \$96.30)	\$ 192.60	\$ 192.60 (2days x \$96.30)
3. Loss of Income (2days x \$50)	\$ 100.00	\$ 100.00
Total	\$ 21,698.24	\$ 1,458.85

Surveyor recommended 02 days for repair

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]

Sent: Thursday, 6 August 2020 2:38 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Jia Le (LKK Auto); Serene Ler

Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Without Prejudice

Dear Mei Kwan,

Please note that we are agreeable with Express Settlement.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Eric Woo

Sent: Wednesday, July 22, 2020 2:56 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Without Prejudice

Dear Mei Kwan,

Noted on your email below.

We also noted that our insured's driver have a video footage and we are now asking for it from our client.

Once we receive and view it, we will let you know whether to proceed Express Settlement as our insured's driver is unclear whether he was involved in an accident or not.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, July 22, 2020 9:57 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Dear Eric,

There is no video footage for this case.

The file sent by Zhe Wei is not video footage.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Tuesday, 21 July, 2020 5:15 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Without Prejudice

Dear Mei Kwan,

Attached OI SAS report for your reference.

As spoken, kindly assist to get TP video footage.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 20 July 2020 6:18 pm
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Dear Eric,

Please refer to email enclosed.

As per email, workshop can contact LKK for direct survey and survey fee will be billed in MS FCI.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Thursday, 9 July, 2020 5:12 PM
To: Diana (LKK Auto) <diana@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Without Prejudice

Dear Diana,

Kindly advise who initiated to appoint the survey.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Eric Woo

Sent: Thursday, July 2, 2020 4:26 PM

To: Diana (LKK Auto) <diana@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Without Prejudice

Dear Diana,

Please note that Our Insured have not reported the accident till date.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Thursday, 2 July 2020 11:22 am

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Tuesday, 16 June 2020 6:07 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle **SHD 9418D** at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is **Jia Le**.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)