

Mei Kwan (LKKAuto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Tuesday, 21 July, 2020 5:15 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Jia Le (LKK Auto); Serene Ler; CS A Team
Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020
Attachments: OI SAS - SHD8577J.pdf

Without Prejudice

Dear Mei Kwan,

Attached OI SAS report for your reference.

As spoken, kindly assist to get TP video footage.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 20 July 2020 6:18 pm
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Serene Ler <Serener@msfirstcapital.com.sg>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Dear Eric,

Please refer to email enclosed.

As per email, workshop can contact LKK for direct survey and survey fee will be billed in MS FCI.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Thursday, 9 July, 2020 5:12 PM
To: Diana (LKK Auto) <diana@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Without Prejudice

Dear Diana,

Kindly advise who initiated to appoint the survey.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Eric Woo
Sent: Thursday, July 2, 2020 4:26 PM
To: Diana (LKK Auto) <diana@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: Our Ref: D20002447MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Without Prejudice

Dear Diana,

Please note that Our Insured have not reported the accident till date.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Thursday, 2 July 2020 11:22 am

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Diana Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Tuesday, 16 June 2020 6:07 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8577J (OI : FCI - TBA) and SHD9418D (TP : LKK REF - CC3/FCI20006346/Kdv3) on 12/06/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle **SHD 9418D** at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is **Jia Le**.

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

Diana Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)