

Jasper Chua (LKK Auto)

From: TAN Jas <jas.tan@axa.com.sg>
Sent: Monday, 27 July 2020 2:36 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: AXA Ref: GA000399 *LKK Ref: CC6/AXA15001557/Kba3q2-1 [ACCIDENT INVOLVING SJQ 8835YOI) & SKF 6321Y(TP) ON 25/01/2015

Hi,
Please proceed.

Regards

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey, send it to motor.survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg,

Jas Tan | Snr Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: j.as.tan@axa.com.sg
Customer Care No. 1800 8804741



Please consider the environment before printing this message

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, July 27, 2020 1:44 PM
To: TAN Jas <jas.tan@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AXA Ref: GA000399 *LKK Ref: CC6/AXA15001557/Kba3q2-1 [ACCIDENT INVOLVING SJQ 8835YOI) & SKF 6321Y(TP) ON 25/01/2015

Dear Jas Tan,

According to TP, AXA has agreed to a fix standard rate of \$120 per day for Bukit Batok Driving Centre and Singapore Safety Driving Centre loss of Revenue claims on March 2020. It was also stated that this takes immediate effect for all **NEW** cases and **OUTSTANDING** cases.

TP counter offer @\$3,077.52 as follows :

COR \$2,595.52

Loss of Revenue \$480 (\$120 x 4 days)
Search fee \$2

Kindly have your approval or further instructions.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TAN Jas <jas.tan@axa.com.sg>

Sent: Wednesday, 24 June 2020 10:42 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AXA Ref: GA000399 *LKK Ref: CC6/AXA15001557/Kba3q2-1 [ACCIDENT INVOLVING SJQ 8835YOI] & SKF 6321Y(TP) ON 25/01/2015

Dear Jasper,

The DOA in 2015, fix rate in 2020.

Maintain our offer.thanks.

Regards

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Jas Tan | Snr Specialist, Motor Claims Department

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Wednesday, June 24, 2020 10:40 AM

To: TAN Jas <jas.tan@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: AXA Ref: GA000399 *LKK Ref: CC6/AXA15001557/Kba3q2-1 [ACCIDENT INVOLVING SJQ 8835YOI] & SKF 6321Y(TP) ON 25/01/2015

Dear Jas,

TP counter offer

**** Loss of Revenue for Bukit Batok Driving Centre and Singapore Safety Driving Centre is fixed at \$120 per day with AXA.****

In view of this, kindly let us have your mandate to settle the matter at **\$3,077.52(all-in)**. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 2,595.52
2. Loss of Use (4 day x \$120.00)	\$ 480.00
3. GIA Search Fee	\$ 2.00
Total	\$ 3,077.52

Kindly have your approval / instructions.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TAN Jas <jas.tan@axa.com.sg>

Sent: Tuesday, 23 June 2020 4:05 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AXA Ref: GA000399 *LKK Ref: CC6/AXA15001557/Kba3q2-1 [ACCIDENT INVOLVING SJQ 8835YOI] & SKF 6321Y(TP) ON 25/01/2015

Hi jasper,

Loss of use at \$100 (tuition car) and may proceed with others.

Regards

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Jas Tan | Snr Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: jas.tan@axa.com.sg

Customer Care No. 1800 8804741



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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Tuesday, June 23, 2020 2:39 PM

To: TAN Jas <jas.tan@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] AXA Ref: GA000399 *LKK Ref: CC6/AXA15001557/Kba3q2-1 [ACCIDENT INVOLVING SJQ 8835YOI] & SKF 6321Y(TP) ON 25/01/2015

Dear Sirs/Mdm,

We refer to the above matter.

We have temporary close our file on year 2016 due to no submission of LOD/documents from third party.

Third party had submitted the LOD and documents as attached.

In view of this, kindly assist to re-open the case and let us have you mandate to settle the matter at **\$382.15(all-in)**.
Breakdown as follows: -

Liability: 100% (OI rear-ended TP)

1. Cost of Repair (w/GST)	\$ 2,595.52
2. Loss of Use (4 day x \$200.00)	\$ 800.00
3. GIA Search Fee	\$ 2.00
Total	\$ 3,397.52

Kindly let us have your mandate/ instruction.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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