

Zayyer

From: Zayyer
Sent: Wednesday, 16 December, 2015 10:07 AM
To: 'Stacey Ng Pei Sze'
Cc: Admin A; Zayyer
Subject: RE: C0328493: WP (NR & OSP) / K Kim Hin Auto / P1560685 / OD GZ1493J / TP SKP3515Y / 20.01.15 / EST \$320 / TP X/S \$2000 / JL

Dear Stacey,

We refer to the below email.

Kindly be informed that TP's repairer had not finalised above matter with our surveyor until now..

In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stacey Ng Pei Sze [mailto:stacey.ng@axa.com.sg]
Sent: Friday, 2 October, 2015 3:29 PM
To: Mei Kwan (LKK Auto) <Meikwan@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: C0328493: WP (NR & OSP) / K Kim Hin Auto / P1560685 / OD GZ1493J / TP SKP3515Y / 20.01.15 / EST \$320 / TP X/S \$2000 / JL

Hi Mei Kwan

Please proceed for DS if damages consistent.

Thanks.

Stacey Ng
Senior Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01 Singapore 068811
stacey.ng@axa.com.sg
Contact: 1800-8804741 (Option 3)
Website: www.axa.com.sg

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From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, October 02, 2015 10:36 AM
To: Stacey Ng Pei Sze; Winnie Ho Ping Ping
Cc: KKLau; Zayyer; Admin A
Subject: RE: C0328493: WP (NR & OSP) / K Kim Hin Auto / P1560685 / OD GZ1493J / TP SKP3515Y / 20.01.15 / EST \$320 / TP X/S \$2000 / JL

Dear Stacey / Winnie,

Kindly advice whether insured has reported. If so kindly provide us a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Winnie Ho Ping Ping [<mailto:winnie.ho@axa.com.sg>]
Sent: Thursday, 18 June, 2015 10:13 AM
To: Mei Kwan (LKK Auto); Jacqueline Leong
Cc: KKLau; Zayyer; Admin A
Subject: C0328493: WP (NR & OSP) / K Kim Hin Auto / P1560685 / OD GZ1493J / TP SKP3515Y / 20.01.15 / EST \$320 / TP X/S \$2000 / JL

Not yet report

Thanks & Regards

Winnie Ho
Claims Assistant – Claims Services
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 press 3
Website: www.axa.com.sg



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Please consider the environment before printing this message

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]

Sent: 18 June, 2015 9:01 AM

To: Jacqueline Leong

Cc: KKLau; Zayyer; Winnie Ho Ping Ping; Admin A

Subject: RE: C0328493: WP (NR & OSP) / K Kim Hin Auto / P1560685 / OD GZ1493J / TP SKP3515Y / 20.01.15 / EST \$320 / TP X/S \$2000 / JL

Dear Jacqueline,

We refer to your below email.

Kindly advice whether insured has reported, If so kindly provide us a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Leong [<mailto:Jacqueline.Leong@axa.com.sg>]

Sent: Wednesday, 3 June, 2015 11:05 AM

To: Mei Kwan (LKK Auto); Winnie Ho Ping Ping

Cc: KKLau; Zayyer

Subject: C0328493: WP (NR & OSP) / K Kim Hin Auto / P1560685 / OD GZ1493J / TP SKP3515Y / 20.01.15 / EST \$320 / TP X/S \$2000 / JL

Dear Mei Kwan

You may proceed DS for this case but insured still no report.

Please check with us again after 14 days. Tks.

Dear Winnie

Please send first reminder to insured. Tks.

Thanks & Regards,

Jacq

Jacqueline Leong

Executive – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

jacqueline.leong@axa.com.sg

Customer Care no: 1800-880 4741

Website: www.axa.com.sg

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 **Please consider the environment before printing this email**

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, June 02, 2015 5:23 PM
To: Jacqueline Leong
Cc: KKLau; Tan Tiong Beng; Zayyer
Subject: RE: WP (NR & OSP) / K Kim Hin Auto / P1560685 / OD GZ1493J / TP SKP3515Y / 20.01.15 / EST \$320 / TP X/S \$2000 / JL

Dear Jacqueline,

We refer to your below email.

Kindly advise whether we can proceed for direct settlement for this case.

Kindly advice whether insured has reported, If so kindly provide us a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto)
Sent: Thursday, 21 May, 2015 9:30 AM
To: Tan Tiong Beng
Cc: Jacqueline Leong; Zayyer; Admin A
Subject: RE: WP (NR & OSP) / K Kim Hin Auto / P1560685 / OD GZ1493J / TP SKP3515Y / 20.01.15 / EST \$320 / TP X/S \$2000 / JL

Dear Tiong Beng / Jacqueline,

We refer to your below email.

Kindly advise whether we can proceed for direct settlement for this case.

Thank you.

Best Regards,

Su Li | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: admin-a@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Tiong Beng [<mailto:tantiong.beng@axa.com.sg>]
Sent: Friday, 23 January, 2015 3:47 PM
To: Admin-B (LKK Auto); assignments; SUR
Cc: Jacqueline Leong; Tan Chia Ling (PSC); Ong Eng Hong (PSC); pinglin.chang@axa.com.my

Subject: WP (NR & OSP) / K Kim Hin Auto / P1560685 / OD GZ1493J / TP SKP3515Y / 20.01.15 / EST \$320 / TP X/S \$2000 / JL

RISK 16 – P1560685

CLAIM RECEIVED : 22.01.15

GZ1493J (INSD) C/W SKP3515Y

VTP

ASSESSOR – LKK 23.01.15

NCD – Y

JL 23.01.15

From: Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]

Sent: Thursday, January 22, 2015 3:33 PM

To: Tan Tiong Beng; Winnie Ho Ping Ping; Jacy Goh Lay Ting

Cc: KKLau; Zayyer; Sharon Yee

Subject: Direct Settlement - Acc Invl GZ 1493J (OI : AXA - TBA) & SKP 3515Y (TP : LKK - CC6/AXA15001299/Kze3) on 20.01.2015

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKP 3515Y AT M/s K Kim Hin Auto Pte Ltd.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that our estimated cost of repair is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zayer and he can be contacted at DID: 6841 2409.

Thanks & Regards,

Su Li

LKK Auto Consultants Pte Ltd

DID: 6366 0055

Fax: 6741 4108

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