

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Wednesday, 1 July 2020 2:08 PM  
**To:** Pauline Tham; Claims Dept of CTI  
**Cc:** Admin A  
**Subject:** RE: O/R : SNM20D202146/GBJ7194B /THAMYL - Accident Involving GBJ7194B (OI : CTI - TBA) AND GBA4441E (TP : LKK REF - CC6/CTI20006340/Uda3) on 09/06/2020  
**Attachments:** Mutual\_settlement.pdf

Dear Pauline,

We have received the mutual settlement form from third party. Since both parties had settle privately and we will proceed to close this case.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham [mailto:[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)]

**Sent:** Friday, 19 June 2020 1:13 PM

**To:** Claims Dept of CTI; Mei Kwan (LKKAuto); Jia Le (LKK Auto)

**Cc:** Admin A

**Subject:** RE: O/R : SNM20D202146/GBJ7194B /THAMYL - Accident Involving GBJ7194B (OI : CTI - TBA) AND GBA4441E (TP : LKK REF - CC6/CTI20006340/Uda3) on 09/06/2020

Hi Mei Kwan

Insured non reporting.

Will forward you the report once we receive.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, June 17, 2020 1:27 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** O/R : SNM20D202146/GBJ7194B /THAMYL - Accident Involving GBJ7194B (OI : CTI - TBA) AND GBA4441E (TP : LKK REF - CC6/CTI20006340/Uda3) on 09/06/2020

Dear Pauline,

Please revert LKK.

Note: officer in charge – Pauline 63896541

**\*\*\* Kindly quote our reference number when replying.**

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Thank you  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, June 17, 2020 10:18 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBJ7194B (OI : CTI - TBA) AND GBA4441E (TP : LKK REF - CC6/CTI20006340/Uda3) on 09/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBA 4441E at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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