

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 23 June 2020 3:55 PM
To: Koh, Victor-CK
Subject: RE: Re: Alert - Adj Mandate Approved (S\$24956.00) - SMG3190Z - Claim Handler: Nadaraja, Deeban

Dear Victor,

Thanks for your understanding

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Monday, 22 June 2020 5:20 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: Re: Alert - Adj Mandate Approved (S\$24956.00) - SMG3190Z - Claim Handler: Nadaraja, Deeban

Hi Denise

Resurvey of the repair side sill panel needed.

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

Victor-ck.koh@aig.com | www.aig.com

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]
Sent: Friday, June 19, 2020 5:20 PM
To: Koh, Victor-CK
Cc: denisetay@lkkauto.com
Subject: [EXTERNAL] Re: Alert - Adj Mandate Approved (S\$24956.00) - SMG3190Z - Claim Handler: Nadaraja, Deeban

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
***SMG3190Z (5972569338SG)**
OD
Jun 9 2020 12:00PM
[WONG SOK YEE]
Premium Automobiles Pte Ltd

Dear Victor,

During the initial survey, it can be seen that the front RH fender was already displaced due to the impact, which also signifies that there could be a possibility of a misaligned sill panel (see photos 25- 30)

After dismantling, a slight buckle was observed at the frontal portion of the sill panel and hence a repair and spray painting was recommended for the sill panel (see photo 81- 85)

Hope that the above clarifies matter.

Regards,
Denise on behalf of Adrian
LKK auto

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 18/06/2020 11:43 AM
Subject: Alert - Adj Mandate Approved (S\$24956.00) - SMG3190Z - Claim Handler: Nadaraja, Deeban

Approved:24956.00:RESPRAY RHS SILL PANEL not necessary to take out.

This is an auto-generated email. Do not reply to this email.

Sent by : DENISE TAY KWEE CHENG (LKK Auto Consultants Pte Ltd)

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