

Summer Lee (LKK Auto)

From: Chan, Peggy <Peggy.Chan@awac.com>
Sent: Tuesday, 16 June, 2020 12:55 PM
To: lkk
Subject: FW: Our Ref: NSV1900113 / PC -Your Ref: New Matter - TP Re-Inspection Survey assignment for SMB 3056 E
Attachments: NSV1900113_REINSPECTION.zip
Importance: High

[Resend](#)

Regards
Peggy Chan
Assistant Vice President
Asia-Pacific Claims Group

Allied World Assurance Company, Ltd
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E: peggy.chan@awac.com
W: www.awac.com

From: Chan, Peggy <Peggy.Chan@awac.com>
Sent: 16 June 2020 12:41
To: LKK <assignment@lkkauto.com>
Cc: sur@lkkauto.com; Chan, Peggy <Peggy.Chan@awac.com>
Subject: Our Ref: NSV1900113 / PC -Your Ref: New Matter - TP Re-Inspection Survey assignment for SMB 3056 E
Importance: High

Hi,

The third party M/s Tower Transit has initiated third party property damage claim against our insured. They do not have photographs depicting damages to their bus and there was not inspection conducted. They have submitted the after repaired photographs only. But this doesn't show the consistency of damages and questionable to justify the cost of repairs claimed.

Please assist to conduct reinspection on third party bus SMB3056E to establish the following:-

1. Damage consistency
2. Does the damages warrant the replacement of parts
3. Verify the cost of repairs claimed and whether it is reasonable

We have informed Ms Lynn Ahmad that we have appointed LKK for the assignment. Please contact her to arrange the appointment date/time for the reinspection.

Her contact as follows:-

Lynn Ahmad (Ms)
Senior Executive, Claims
Office +65 6248 0987 | Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg

For your ease of reference, you have inspected our insured vehicle SGR9900R in the past and we have also attached your survey report and photographs to assist in the TPV reinspection assessment.

Attached are copies of the following documents:

1. SBM3056E – TPV GIASAS report
2. SBM3056E – TPV Quotation (No repair invoice)
3. SBM3056E – TPV Job Card
4. SBM3056E – TPV colour photographs depicting after repaired vehicle
5. SGR9900R – OIV GIASAS report
6. SGR9900R – OD survey report by LKK
7. SGR9900R – OD photographs depicting damages by LKK

Please acknowledge receipt and keep us posted on the appointment date/time.

Kindly let us have your reinspection survey report within 5 working days after the inspection.

Regards
Peggy Chan
Assistant Vice President
Asia-Pacific Claims Group

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