Denise Tay (LKKAuto)

From: Rasul (LKKAuto)

Sent: Friday, 26 June 2020 12:55 PM

Wong Chee Wei; Denise Tay (LKKAuto) To:

Cc: Chen Chee Kiong

Subject: RE: OD survey assignment for GBC2311A AWAC

Attachments: GBC 2311A.pdf

Hi Wong,

Finalised and repair limit amount lump sum of \$ 2,000.00 / 4 days of repair is confirmed Aside to Denise, refer to attachment

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: Wong Chee Wei [mailto:WongCW@sparkcarcare.com]

Sent: Friday, 26 June, 2020 10:35 AM

To: Denise Tay (LKKAuto)

Cc: SUR; Rasul (LKKAuto); Chen Chee Kiong

Subject: Re: OD survey assignment for GBC2311A AWAC

Hi Denise,

Attach our finalization form for your to advice and confirm cost of repair.

Regards,

Wong Chee Wei

Automotive Assessor (Crash Repair)

T: 68676924| M: 97239882 W: www.SPARKcarcare.com



From: CDGE Pandan Private Cars Crash Repair Counter < pandan cr@sparkcarcare.com>

Sent: Thursday, 25 June 2020 1:51 PM

To: Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Cc: SUR <<u>sur@lkkauto.com</u>>; <u>rasul@lkkauto.com</u>>; <u>chenck@cdge.com.sg</u>>;

Wong Chee Wei < Wong CW@sparkcarcare.com >

Subject: Re: OD survey assignment for GBC2311A AWAC

Hi Denise,

With refer to attach our finalization form for you advice and confirm cost of repair.

Attach after repair photo.

Thank you.

Wong Chee Wei Pandan Crash Repair ComfortDelgro Engineering Pte. Ltd. DID 68676919



From: Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Sent: Friday, 19 June 2020 2:51 PM

To: CDGE Pandan Private Cars Crash Repair Counter <pandan cr@sparkcarcare.com>

Cc: SUR <sur@lkkauto.com>; Alvain Pang <alvain.pang@fnnfoods.com>; Yanli Sim <yanli.sim@fnnfoods.com>

Subject: RE: OD survey assignment for GBC2311A AWAC

CAUTION: This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Mr Wong,

We have checked

For liveries/stickers on insured vehicles are deem as accessories and its covered in the policy.

Limit is \$ 1,000.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Sent: Friday, 19 June 2020 8:48 AM

To: CDGE Pandan Private Cars Crash Repair Counter cpandan cr@sparkcarcare.com

Cc: SUR < sur@lkkauto.com >; Alvain Pang < alvain.pang@fnnfoods.com >; Yanli Sim < yanli.sim@fnnfoods.com >

Subject: RE: OD survey assignment for GBC2311A AWAC

Dear Mr Wong,

Let me check and get back to you

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: <u>sur@lkkauto.com</u> | fax: 6271-8802 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Pandan Private Cars Crash Repair Counter pandan cr@sparkcarcare.com

Sent: Friday, 19 June 2020 8:25 AM

To: Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Alvain Pang <alvain.pang@fnnfoods.com>; Yanli Sim <yanli.sim@fnnfoods.com>

Subject: Re: OD survey assignment for GBC2311A AWAC

Hi Denise,

We would like to check and confirm for above mentioned vehicle own damaged claim insurance premium cover the sticker cost.

Please advice.

Thank you.

Wong Chee Wei Pandan Crash Repair ComfortDelgro Engineering Pte. Ltd. DID 68676919



From: Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Sent: Thursday, 18 June 2020 3:11 PM

To: CDGE Pandan Private Cars Crash Repair Counter cpandan_cr@sparkcarcare.com>

Cc: SUR < sur@lkkauto.com>

Subject: OD survey assignment for GBC2311A AWAC

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Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **GBC 2311A** (Excess \$500/-). Lump sum all in \$2000

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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