

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 19 June 2020 2:52 PM
To: CDGE Pandan Private Cars Crash Repair Counter
Cc: SUR; Alvain Pang; Yanli Sim
Subject: RE: OD survey assignment for GBC2311A AWAC

Dear Mr Wong,

We have checked

For liveries/stickers on insured vehicles are deem as accessories and its covered in the policy.

Limit is \$ 1,000.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, 19 June 2020 8:48 AM
To: CDGE Pandan Private Cars Crash Repair Counter <pandan_cr@sparkcarcare.com>
Cc: SUR <sur@lkkauto.com>; Alvain Pang <alvain.pang@fnnfoods.com>; Yanli Sim <yanli.sim@fnnfoods.com>
Subject: RE: OD survey assignment for GBC2311A AWAC

Dear Mr Wong,

Let me check and get back to you

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Pandan Private Cars Crash Repair Counter <pandan_cr@sparkcarcare.com>
Sent: Friday, 19 June 2020 8:25 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Alvain Pang <alvain.pang@fnnfoods.com>; Yanli Sim <yanli.sim@fnnfoods.com>
Subject: Re: OD survey assignment for GBC2311A AWAC

Hi Denise ,

We would like to check and confirm for above mentioned vehicle own damaged claim insurance premium cover the sticker cost.

Please advice .

Thank you.

Wong Chee Wei
Pandan Crash Repair
ComfortDelgro Engineering Pte. Ltd.
DID 68676919



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, 18 June 2020 3:11 PM
To: CDGE Pandan Private Cars Crash Repair Counter <pandan_cr@sparkcarcare.com>
Cc: SUR <sur@lkkauto.com>
Subject: OD survey assignment for GBC2311A AWAC

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **GBC 2311A (Excess \$500/-). Lump sum all in \$2000**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
