

## Denise Tay (LKKAuto)

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**From:** Goh, Stella <stella.goh@awac.com>  
**Sent:** Friday, 19 June 2020 2:50 PM  
**To:** Denise Tay (LKKAuto); Motorsurvey; Admin-D (LKKAuto); assignments  
**Cc:** SUR  
**Subject:** RE: OD survey assignment for - DOA : GBC2311A Our Ref: NSV2000188/SG

Dear Denise,

We refer to your email on even date.

For liveries/stickers on insured vehicles are deem as accessories and its covered in the policy.

Limit is \$ 1,000.

Trust this clarifies.

Thank you.

Regards  
Stella Goh  
Claims Analyst  
Claims Group  
Global Markets

**Allied World Assurance Company, Ltd**  
60 Anson Road #08-01 Mapletree Anson Singapore 079914  
T: +65 423 0857  
F: +65 423 0864  
E: [stella.goh@awac.com](mailto:stella.goh@awac.com)  
W: [www.awac.com](http://www.awac.com)

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Sent:** Friday, 19 June 2020 8:45 AM  
**To:** Motorsurvey <Motorsurvey@awac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Goh, Stella <stella.goh@awac.com>  
**Subject:** RE: OD survey assignment for - DOA : GBC2311A Our Ref: NSV2000188/SG

**CAUTION:** External Email

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Dear Stella,

Would like to check if the sticker is insured with AWAC

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)> **On Behalf Of** Motorsurvey

**Sent:** Thursday, 18 June 2020 2:52 PM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey assignment for - DOA : GBC2311A Our Ref: NSV2000188/SG

Dear Denise,

We refer to your email on even date.

Please authorize lump sum repair at \$ 2,000(all in).

Excess of \$ 500 is applicable.

Thank you.

Regards

Stella Goh

Claims Analyst

Claims Group

Global Markets

**Allied World Assurance Company, Ltd**

60 Anson Road #08-01 Mapletree Anson Singapore 079914

T: +65 423 0857

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E: [stella.goh@awac.com](mailto:stella.goh@awac.com)

W: [www.awac.com](http://www.awac.com)

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Thursday, 18 June 2020 9:25 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)>

**Subject:** RE: OD survey assignment for - DOA : GBC2311A Our Ref: NSV2000188/SG

**CAUTION:** External Email

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Dear Sir/Madam,

Enclosed preliminary revised of vehicle **GBC 2311A**

Number of days (estimated) : 4 days

**Repairer agree to repair at lump sum \$2000(all-in)**

Please let us have your approval and confirm on the excess

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 16 June 2020 11:14 AM

**To:** 'Motorsurvey' <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey assignment for - DOA : GBC2311A Our Ref: NSV2000188/SG

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)> **On Behalf Of** Motorsurvey

**Sent:** Monday, 15 June, 2020 9:30 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** OD survey assignment for - DOA : GBC2311A Our Ref: NSV2000188/SG

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	GBC2311A		
Policy Number	:	BVFC5B0013691900	Account Code:	B036SD0
Policy Excess	:	\$ 500	(Allied World waived \$ ) (Insured to pay \$ )	
Voluntary Excess	:	\$	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	FIAT DOBLO CARGO VAN		
Name of Workshop	:	COMFORTDELGRO ENGINEERING PTE LTD		

Contact Number	:	6338 8778
Person to Contact	:	MR CHEN CHEE KIONG
Estimated Cost of repairs	:	\$ 7,121.33
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)	
( X )	Please revert with your preliminary survey report with photographs	
Remarks		

Regards,

Claims Division

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