

## Summer Lee (LKK Auto)

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Sent:** Tuesday, 16 June, 2020 11:07 AM  
**To:** Oi Sun Pin (LKK Auto); Veron Chen (LKKAuto)  
**Cc:** Admin-D (LKKAuto)  
**Subject:** FW: OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FORXE777G  
- Oref: 19/20/20/VC00/022910 [External Confidential]  
**Attachments:** 16062020103039\_compressed.pdf

Dear Veron/Sun Pin,

Paper survey  
[CS3/LPC20001081/Qvf3-1](#)

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Tuesday, 16 June 2020 10:46 AM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FORXE777G - Oref: 19/20/20/VC00/022910 [External Confidential]

### Lonpac External - Confidential

Dear Summer

For the above case, we appreciate if you can conduct a paper survey for TP vehicle SLA2289Z.

Attached third party survey report for your perusal and do let us hear from you soon.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** KENNY LIM CHING GHEE

**Sent:** Wednesday, 10 June 2020 3:06 pm

**To:** 'Summer Lee (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** RE: OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FORXE777G - Oref: 19/20/20/VC00/022910 [External Confidential]

## **Lonpac External - Confidential**

Hi Summer

Alright, thank you for your update.

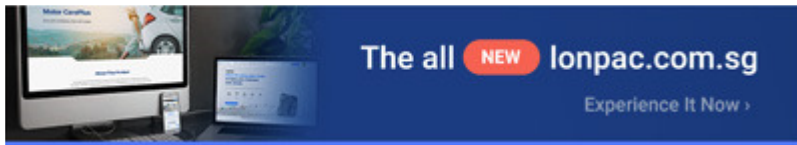
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 10 June 2020 3:00 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** RE: OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FORXE777G - Oref: 19/20/20/VC00/022910 [External Confidential]

Dear Kenny,

My apologise, We check and revert back as our system having same technical issue. Once resolve will get back to you.

Sorry for any inconvenience caused

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Wednesday, 10 June, 2020 2:38 PM  
**To:** 'Nivitha (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FORXE777G - Oref: 19/20/20/VC00/022910 [External Confidential]

## Lonpac External - Confidential

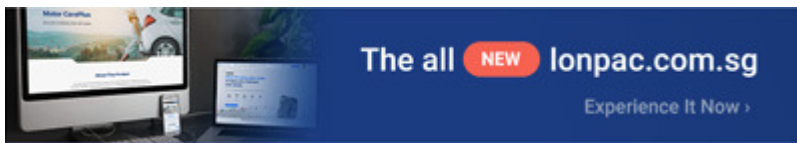
Dear all

Please assist to let us have a copy of the survey report soon.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** KENNY LIM CHING GHEE  
**Sent:** Friday, 5 June 2020 8:58 pm  
**To:** 'Nivitha (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FORXE777G - Oref: 19/20/20/VC00/022910 [External Confidential]

## Lonpac External - Confidential

Dear Nivitha

Appreciate if you can forward a copy of the survey report for our perusal.

Thanks in advance.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Nivitha (LKK Auto)

**Sent:** Friday, 17 January 2020 11:29 am

**To:** GERALD POH WEE BIN ; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG ; [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** RE: OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FORXE777G - Oref: 19/20/20/VC00/022910 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 17 January 2020 8:29 AM

**To:** 'admin@mycar.sg'

**Cc:** MT\_Claim\_SG ; 'assignments@lkkauto.com'

**Subject:** FW: OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FORXE777G - Oref: 19/20/20/VC00/022910 [External Confidential]

**Lonpac External - Confidential**

WITHOUT PREJUDICE

Our Ref : 19/20/20/VC00/022910

Dear Huiqin,

We are objecting to your list of Single Joint Experts and shall appoint LKK Auto Consultants Pte Ltd for the pre-repair survey.

Aside to LKK Auto Consultants Pte Ltd

Attn: Nivitha – kindly proceed accordingly.

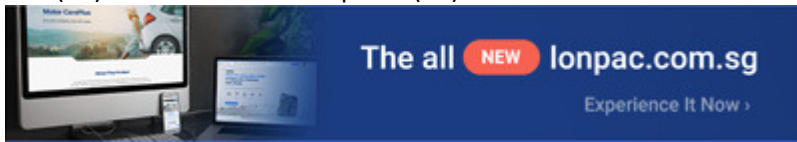
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** My Car Consultant [<mailto:admin@mycar.sg>]

**Sent:** Thursday, 16 January 2020 6:00 pm

**To:** KENNY LIM CHING GHEE

**Cc:** MT\_Claim\_SG

**Subject:** RE: OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FORXE777G - Oref: 19/20/20/VC00/022910 [External Confidential]

**WITHOUT PREJUDICE**

Dear Sirs,

We refer to your email on even date.

We disagree to your list of surveyor and propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

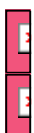
- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Lee Kok Weng
- g. Seah Kwang Boon
- h. Lee K.W.
- i. Nicky Seah
- j. Winson Goh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyor

**Best Regards,**

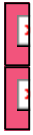
**Huiqin**

Claims | My Car Consultant Pte Ltd



**+65 88668832**

**Admin@mycar.sg**



[Mycar.sg](http://mycar.sg)

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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**From:** "KENNY LIM CHING GHEE" <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Thursday, January 16, 2020 5:58 PM  
**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Cc:** "MT\_Claim\_SG" <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FORXE777G - Oref: 19/20/20/VC00/022910 [External Confidential]

**Lonpac External - Confidential**

Without Prejudice  
Save as to Costs

Dear Huiqin

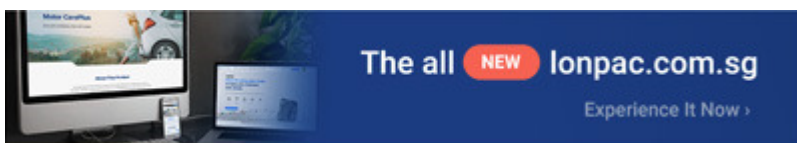
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Kalvin Ang
2	Xing Guo Qiang
3	Mohamad Taufikh
4	Mohammed Rasul
5	Adrian Ling
6	Marcus Chua
7	Kenneth Kong
8	Bryan Ang
9	Nicholas Tey
10	Jackson Quek

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Thursday, 16 January 2020 2:53 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** OUR REF: XE777G YOUR REF: SLA2289Z PRE-REPAIR INSPECTION FOR XE777G

**WITHOUT PREJUDICE**

OUR REF: SLA2289Z

YOUR REF: XE777G

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SLA2289Z

ACCIDENT INVOLVING SLA2289Z AND XE777G

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attentio

**Best Regards,**

**Huiqin**

Claims | My Car Consultant Pte Ltd



**+65 88668832**

[Admin@mycar.sg](mailto:Admin@mycar.sg)

[Mycar.sg](http://Mycar.sg)

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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