Veron Chen (LKKAuto)

From: Simon Ho (LKKAuto)

Sent: Friday, 19 June 2020 10:06 AM

To: Veron Chen (LKKAuto)

Subject: Re: RETREIVE FILE and PHOTOS SLA 2289Z

Dear Veron,

Audit check done for SLA2289Z, found part item 26 need surveyor to confirm the actual item in the door. I already spoken to Sun Pin ask him to look into it.

Best Regards,

Simon Ho

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>simonho@lkkauto.com</u> | fax: 6256-4315 | Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Friday, 19 June 2020 8:32 AM

To: Simon Ho (LKKAuto) <SimonHo@Ikkauto.com>
Subject: FW: RETREIVE FILE and PHOTOS SLA 2289Z

Dear Simon,

File for audit check. PRS done by Hock Ann.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, Veron Chen | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Oi Sun Pin (LKK Auto)

Sent: Thursday, 18 June 2020 6:05 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com > Subject: RE: RETREIVE FILE and PHOTOS SLA 2289Z

Hi Veron,

Please refer attachment.

Final amount \$11,300 (have repair limits). Repair day 8 day. (L/S, before gst).

Thank you.

Best Regards,

Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: <u>Sunpin@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, June 16, 2020 4:06 PM

To: Oi Sun Pin (LKK Auto) < sunpin@lkkauto.com Subject: FW: RETREIVE FILE and PHOTOS SLA 2289Z

Hi Sun Pin,

FYI photos taken by Hock Ann for the Paper Survey.

From: Sing Kwang Eng [mailto:kwangeng@init.com.sg]

Sent: Tuesday, 16 June 2020 3:54 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Cc: Shelia (LKKAuto) <IT@lkkauto.com>; Support Team <support@init.com.sg>

Subject: RE: RETREIVE FILE and PHOTOS SLA 2289Z

Hi Veron,

Please see attached files

With Regards, Sing Kwang Eng

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, 15 June, 2020 4:24 PM

To: Shelia (LKKAuto) < IT@lkkauto.com >; Sing Kwang Eng < kwangeng@init.com.sg >

Subject: RETREIVE FILE and PHOTOS SLA 2289Z

Dear Kwang Eng,

Kindly assist to retrieve file and photos.



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, Veron Chen | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)