

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 8 September 2020 3:59 PM  
**To:** Irene  
**Cc:** candy@iaconsultingsg.com  
**Subject:** RE: S0M02MBU ACCIDENT INVOLVING SLH2383Y AND SHC5308U ALONG YISHUN ST 61 BLK 605 CARPARK ON 13.04.2020// LKK Ref: CS3/ASM20005241/Eps3e2-1

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Irene <motor@iaconsultingsg.com>  
**Sent:** Tuesday, 8 September 2020 3:31 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** candy@iaconsultingsg.com  
**Subject:** RE: S0M02MBU ACCIDENT INVOLVING SLH2383Y AND SHC5308U ALONG YISHUN ST 61 BLK 605 CARPARK ON 13.04.2020// LKK Ref: CS3/ASM20005241/Eps3e2-1

Dear Hsiao Tong,

We thank you for your email below.

We are instructed to accept your offer of **S\$4,000.00** on condition that the payment must be made payable to M/s Triple-T Automobile and received by us within 14 days from date hereof.

We undertake to return your discharge voucher duly executed.

Regards,  
Irene Tan

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Friday, 4 September 2020 3:28 PM  
**To:** Irene  
**Cc:** [candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)  
**Subject:** RE: S0M02MBU ACCIDENT INVOLVING SLH2383Y AND SHC5308U ALONG YISHUN ST 61 BLK 605 CARPARK ON 13.04.2020// LKK Ref: CS3/ASM20005241/Eps3e2-1

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$4,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Irene <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>  
**Sent:** Tuesday, 1 September 2020 4:49 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** [candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)  
**Subject:** RE: S0M02MBU ACCIDENT INVOLVING SLH2383Y AND SHC5308U ALONG YISHUN ST 61 BLK 605 CARPARK ON 13.04.2020// LKK Ref: CS3/ASM20005241/Eps3e2-1

Dear Hsiao Tong,

we refer to your email below.

We regret to inform you that our client has rejected your offer.

In the spirit of amicable settlement, our client is re-proposing the following:

Cost of repair	\$ 3,300.00
Loss of rental for 7 days @\$60.00	\$ 420.00
Survey report	\$ 528.00 (As agreed)
LTA search fee	\$ 7.45 (As agreed)
<b>Total</b>	<b>\$4,255.45</b>

Kindly let us hear from you soon.

Thank you.

Regards,

For and on behalf of Triple-T Automobile

Irene Tan

Tel: 6385 1171

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 1 September 2020 2:38 PM

**To:** Irene

**Subject:** RE: S0M02MBU ACCIDENT INVOLVING SLH2383Y AND SHC5308U ALONG YISHUN ST 61 BLK 605 CARPARK ON 13.04.2020// LKK Ref: CS3/ASM20005241/Eps3e2-1

Without Prejudice

Hi Irene,

As spoken earlier, the breakdown of our offer is as follows: -

1. Cost of Repair	\$ 2,800.00
2. Loss of Use (5days x \$50.00)	\$ 250.00
3. LTA/GIA Search Fee	\$ 7.45
4. Survey Report Fee	\$ 528.00
<b>Total</b>	<b>\$ 3,585.45</b>
<b>Global Sum</b>	<b>\$ 3,500.00</b>

Attached is a copy of surveyor marking for your easy reference. Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 5 August 2020 12:14 PM

**To:** Irene <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>

**Subject:** Re: SOM02MBU ACCIDENT INVOLVING SLH2383Y AND SHC5308U ALONG YISHUN ST 61 BLK 605 CARPARK ON 13.04.2020// LKK Ref: CS3/ASM20005241/Eps3e2-1

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,500.00(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LOH Cynthia <[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)>

**Sent:** Friday, 12 June 2020 2:17 PM

**To:** Irene <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SOM02MBU ACCIDENT INVOLVING SLH2383Y AND SHC5308U ALONG YISHUN ST 61 BLK 605 CARPARK ON 13.04.2020

**WITHOUT PREJUDICE**

Dear Irene,

Our claim ref is SOM02MBU.

Please liaise with Hsiao Tong, LKK on the above claim matter.

Dear Hsiao Tong,

Please note that TP claiming for LOU not LOR.

Thank you.

\*Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.

- For OD/TP surveys, email to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)
- For other correspondences, email to [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg)



**Cynthia Loh**

Specialist, Motor Claims Department

**AXA Insurance Pte Ltd**

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 8804741

[www.axa.com.sg](http://www.axa.com.sg)



We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>



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**From:** Irene <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>

**Sent:** Friday, June 12, 2020 9:43 AM

**To:** LOH Cynthia <[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)>; SG AXA Insurance SM Motor Doc <[motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg)>

**Subject:** [EXTERNAL] RE: ACCIDENT INVOLVING SLH2383Y AND SHC5308U ALONG YISHUN ST 61 BLK 605 CARPARK ON 13.04.2020

Dear Cynthia,

We refer to our email dated 11.06.2020.

There was a typo error, we are claiming loss of use instead of loss of rental.

Thank you.

Regards,

**From:** Irene [<mailto:motor@iaconsultingsg.com>]

**Sent:** Thursday, 11 June 2020 4:50 PM

**To:** [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg); [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg)

**Cc:** [candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)

**Subject:** ACCIDENT INVOLVING SLH2383Y AND SHC5308U ALONG YISHUN ST 61 BLK 605 CARPARK ON 13.04.2020

Dear Kitty,

Attached is the LOD and enclosures for your perusal.

Please let us have your settlement terms a.s.a.p.

Thank you.

Regards,

Triple-T Automobile

Irene Tan

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