INS. CASS OWNER: KC | CC 4, ASM 180 14711, K Asia | LKK: IDAC: 63191

Surveyor: KSL | ASSIGNMENT DOI: 14/8/18 | Date / Time: 14/08/2018

Registered in Merimen: -

Pre-assign / CCU / FTE

Insured Vehicle No. : SKA 2282D | Claim No. : S 8M 00RV X

Name of Insured : KOH GUEK NGOH | Policy No. : GA3746501

Insured Tel No. : HP: | Make / Model : PORSCHE

Excess Sec II :S$ D.O.A : 11/08/2018 | Place of Accident : Junction Rd of Bras Basah Rd

Is driver the owner? (YES / NO) | Nature of Accident :

If NO, Driver Name / Age : RACHEL CHUA 81 FEMALE | OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : 98182026 (V/L: YES / NO) | Insured Liability : % Final ? Yes / No

SLF 3178 → → →

INSRS:
WSP: Supreme Auto Services
Tel :
Liability :
RMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	
	SLF 3178 - X ; SKA 2282D - X
txt & call	
20/8/2018	no body pick up (OSO) send ltr to OI liaise. Spoke to workshop to request evidence and estimate for JA (estimate not ready) and they have no evidence
14/8/2019	Send 10 days notice to workshop
9/11 -	File pass ME to close - To get ESt list from KC.
7/11 -	File pass ME to close -

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI: 20/8/2018	

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice		
LTA / GIA :		
Medical Bill:		
PIR:		
Mandate/Reject Instruction:		
LOD		
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE	Date/Time:	Sent By:

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: LG	S$ 2090.80	(5 days) Reduction: $1999.78 % 40	Email Call

FINAL SETTLEMENT	Date/Time:	Confirm with	Email Call
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No. : NIL	If NO or B 28, Ass. Lia :
Repair Cost:	S$		
Loss of Rental (LOR):	S$	(days)	
Loss of Use (LOU):	S$	($ x days)	
Loss of Income (LOI):	S$	($ x days)	
LOR only LOU only LOR + LOU LOR + LOI [Tick only one]			
GIA/LTA Search	S$		
Medical:	S$		
Disbursement:	S$	(e.g. Tow/ Independent)	1) Claim status: Normal/Reject/Private Settle
Legal Cost	S$		2) Report Format: WP
Total:	S$	Global Sum S$:	3) Survey fee: ~~$350~~ $300 -

COPY SENT 7/11/19

FINAL PAYMENT	Date/Time:	Confirm with:	Email Call
Payee 1:	S$	Name 1:	
Payee 2: (Strike if N.A.)	S$	Name 2:	
Payee 3: (Strike if N.A.)	S$	Name 3:	

ASS. REC. BY: Kenneth | REF: AA1

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Supreme

of _____

Insured: _____

Policy No. _____

Claims No. _____

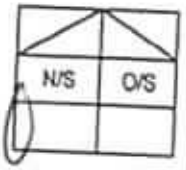
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: $67k

IDAC Accident Rport: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLF 312B Yr Regn: 08, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or A)

Make: Mazda 3 c.c 1496

Colour: M. Grey A/C: Insured / Std / NI / NA

Sp.Reading 16830 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JM6BM92A8G03469

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi : Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 205/60R16

R: —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Accenza

Front		Rear	
R/Bal.	7 mm	R/Bal.	7 mm
L/Bal.	7 mm	L/Bal.	7 mm
D.O.A.	11/8/18	D.O.I.	14/8/18

Survey held at ✓

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
15/8	File pass to Customer Pkt not ready
	L/S #7950 - (Red - #1977.28 / 40%)

Date/Time, File Pass to?

1) _____

Date/Time, File Return to?

2) _____

☐ : Prell. Report

☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____ $ + RS ___ SI

Parking _____

Others _____

TOTAL _____

Add Fee: ☐ : Site Insp ($ _____)

☐ : Interview ($ _____)

☐ Tech Invs ($ _____)

☐ Weekend ($ _____)

Report Format :

Lump Sum / I.B.I: ($ _____)

SLF 312B

Rear fender LH Bty		$1174.20
Rear Bumper Bare		$1074.80
" " retainer LH Nss		$36.10
" " clips Nss		$30
" w/screen Mldg Nss		$120
" " Sealant Nss		$40
" wheel arch LH Rdr		$400 (SM)
" Taillamp LH	Sur X	$669
" Bumper reflector LH	Sur X	$127.50

20%

Panel Beating	$800 —	6 col
Spray Painting	$700 —	45 col
R&R rear w/screen	$120 —	✓
" " fender trims	$150 —	10 col
Check wiring	$40 —	2 col
Wheel alignment	$100 —	6 col

L/Lyp $ — 5 Days

- [illegible]plants hence notify
- [illegible] of the following:
- [illegible] before/after spray painting
- [illegible] damaged part(s) during
- [illegible]ices are subject to confi
- Third party survey is on a "W
- No illegal modification(s)
- Supplementary item(s)
is subject to final ap

Acknowledged by Repa
Signature:
Date:

#4937.28

LKK AUTO CONSULTANTS PTE LTD (TP) ▾ Menu

Service Request Details

Claim
S8M00RVX

Reference
None

14082018 @ 1125am
Yuki veh in.
Kenneth

Loss Date
August 11, 2018

Request Date
August 14, 2018

Due Date
August 21, 2018

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Actions

Next Step
Agree to perform service

Decline Work | Accept Work

Vehicle Information

Incident Vehicle Registration #
SLF312B

Make
TPVD MAZDA

Model
3

Service Address

...

Primary Contact/Insured

KOH GUEK NGOH
53 PARRY TERRACE, 547152, Singapore
96477738

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

Messages | Invoices | History | Documents | Assessment | Metrics | Notes

New Message

Poh Kin (LKKAuto)

From:	Poh Kin (LKKAuto)
Sent:	Wednesday, 14 August 2019 2:48 PM
To:	'admin@supreme.sg'
Cc:	Admin A; Cecilia Chong (LKK Auto)
Subject:	ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKA 2282D AND SLF 312B ON 11.08.2018
Importance:	High

Our Ref: CC4/ASM18014711/Kga3
Your Ref: SLF 312B

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKA 2282D AND SLF 312B ON 11.08.2018

We refer to the above matter.

Kindly check and advise if you client is still interested to pursue this third party claim against our principal M/s AXA Insurance Pte LTD.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall no other option but to submit our report to our principal for closure.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK AUTO CONSULTANTS PTE LTD (TP) ▾ Menu

RE: Re:REPORTED

Type
Question

Message
HI KC, WE HAVE SEND 10 DAYS NOTICE TO TP ON 15/08/2019. TILL DATE STILL NO FURTHER DEVELOPMENT FROM TP. THUS, WE SHALL PROCEED TO SUBMIT WP AND CLOSE OFF THE CASE.
THANKS - CCL

Reply

Re:RE: UPDATES?

Type
Question

Message
PLS CLOSE THE MATTER IF THERE IS NO DEVELOPMENT

Reply

LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29th August 2018

KOH GUEK NGOH
53 Parry Terrace,
Singapore 547152.

Dear Sir/Madam,

OUR REF : CC4/ASM18014711/Kfa3
YOUR REF : SKA 2282D
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKA 2282D AND SLF 312B ON 11.08.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Supreme Auto Services, acting on behalf of the owner of SLF 312B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *AXA Insurance Pte Ltd (AXA)*
(Motor Claims Dept)

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18014711/Kga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 13-11-2019

ATTN:KIAN CHUAN

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

	Insured Veh.	SKA 2282D	**Veh. Inspected**	SLF 312B
	Policy No.	GA374650/1	**Coverage ($)**	0.00
	Claim No.	S8M00RVX	**Excess ($)**	0.00
	Assign From		**Assign Date**	14/08/2018

2. Vehicle Particulars & Condition

	Make & Model	MAZDA 3 (A)	**c.c**	1496
	Engine No.	HIDDEN	**Year of Reg.**	2016
	Chassis No.	JM6BM42A8G0346919	**Colour**	METALLIC GREY
	Odometer	168301	**Steering**	IN ORDER
	Brakes	IN ORDER	**Modification**	STANDARD ALLOY RIM
	General	GOOD		

3. Conditions of Tyres

		Size	**Make**	**Balance**
	R/H Front Tyre	205/60 R16	ACENDA	7 mm
	L/H Front Tyre	205/60 R16	ACENDA	7 mm
	R/H Rear Tyre	205/60 R16	ACENDA	7 mm
	L/H Rear Tyre	205/60 R16	ACENDA	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION.

DAMAGES SEE DETAILS.

5. General Information

	Accident Date	11/08/2018	**Inspection Date**	14/08/2018
	Survey held at	SUPREME AUTO SERVICE PTE LTD 176 SIN MING DRIVE #02-01 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **5 Working Days**

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLF 312B

Qty	Description of Parts	Condition	Estimate By Workshop ($))	Our Adjusted ($)
	REPLACEMENT OF PARTS			
1	REAR FENDER LH (CONSISTENT)	BENT	1,174.20	1,174.20
1	REAR BUMPER (CONSISTENT)	BUCKLED	1,074.80	1,074.80
1	REAR BUMPER RETAINER LH (CONSISTENT)	DISTORTED	36.10	36.10
1	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR W/SCREEN MLDG (CONSISTENT)	NECESSARY	120.00	120.00
1	REAR W/SCREEN SEALANT (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR TAILLAMP LH (CONSISTENT)	SERVICEABLE	669.00	-
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	SERVICEABLE	127.50	-
	LESS 20% DISCOUNT		-	-495.02
			3,271.60	1,980.08
	SPECIAL NETT ITEMS			
1	REAR WHEEL RIM LH (CONSISTENT)(SN)	DENTED	400.00	400.00
			400.00	400.00
	LABOUR			
	PANEL BEATING.		800.00	600.00
	SPRAY PAINTING.		700.00	450.00
	R&R REAR W/SCREEN.		120.00	120.00
	R&R REAR FENDER TRIMS .		150.00	100.00
	CHECK WIRING.		40.00	20.00
	WHEEL ALIGNMENT.		100.00	60.00
			1,910.00	1,350.00
	GRAND TOTAL		**5,581.60**	**3,730.08**

	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			**2,950.00**

Report Ref No. CC4/ASM18014711/Kga3q2

KSC

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

English (SG) ▾ LKK AUTO CONSULTANTS PTE LTD (TP) ▾

SERVICE REQUESTS MESSAGES CLAIMS

Service Request Details

Claim	S8M00RVX
Reference	CC4/ASM18014711/Kga3q2
Loss Date	11 August 2018
Report Date	14 Aug 2018 8:57:00 AM
Request Date	16 October 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for: Approve invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #	SLF312B
Make	TPVD MAZDA
Model	3

Service Address

...

Primary Contact/Insured

KOH GUEK NGOH
53 PARRY TERRACE, 547152, Singapore
96477738

Claim Handler

CHAN Kian Chuan
68805444
kianchuan.chan@axa.com.sg

Additional Instructions

Messages 1 | Invoices | History | Documents | Assessment | Metrics | Notes

Document Type | Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
TP EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	7 November 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 November 2019
10 days notice to TP.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 November 2019
SLF3128 TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	14 August 2018
SKA2282D INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	14 August 2018
TP PRI FROM WORKSHOP.msg	Letters and Correspondence	Workshop	DHAKAL Raghav	14 August 2018