

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 12 June, 2020 3:03 PM
To: Lua Siew Hui; Claims Dept of CTI; Wendy Jiang; Natalie Ng
Cc: Wendy Jiang; Natalie Ng; 'Summer Lee (LKK Auto)'; 'SUR'; assignments@lkkauto.com
Subject: RE: O/R : SNM20D202092/PC1076U/THAMYL - PRS - ACCIDENT INVOLVING SLR1046A & PC1076U ON 9TH JUNE 2020 [RSS/2006-7646 (SLL)(PD)]
Attachments: 2020.6.11-PRI letter to China Taiping for SLR1046A.pdf; GIA Report of SLR1046A.pdf
Importance: High

Without Prejudice

Dear Siew Hai

We will be sending LKK to conduct PRS.

Dear LKK

Please take note.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Lua Siew Hui <lua_siewhui@rssolomon.com>
Sent: Thursday, June 11, 2020 4:48 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Wendy Jiang <wendy_jiang@rssolomon.com>; Natalie Ng

<natalie_ng@rssolomon.com>

Cc: Wendy Jiang <wendy_jiang@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>

Subject: RE: O/R : SNM20D202092/PC1076U/THAMYL - PRS - ACCIDENT INVOLVING SLR1046A & PC1076U ON 9TH JUNE 2020 [RSS/2006-7646 (SLL)(PD)]

Dear Pauline,

We refer to your email of even date.

We write to inform that our client will be appointing his own Surveyor.

In this respect, please arrange your surveyors to contact Mr. Low of Sheng Li Lai at mobile no. 9111 9222 for a pre-repair survey of our clients' vehicle located at Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921.

Thank you and best regards,

Lua Siew Hui | Legal Executive



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ADVOCATES & SOLICITORS

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From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Thursday, 11 June 2020 4:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>

Subject: RE: O/R : SNM20D202092/PC1076U/THAMYL - PRS - ACCIDENT INVOLVING SLR1046A & PC1076U ON 9TH JUNE 2020 [RSS/2006-7646 (SLL)(PD)]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
Thank you.

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Thanks.

Pauline Tham

Senior Executive
Claims Department

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From: Claims Dept of CTI

Sent: Thursday, June 11, 2020 4:38 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; lua_siewhui@rssolomon.com;

wendy_jiang@rssolomon.com; natalie_ng@rssolomon.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D202092/PC1076U/THAMYL - PRS - ACCIDENT INVOLVING SLR1046A & PC1076U ON 9TH JUNE 2020 [RSS/2006-7646 (SLL)(PD)]

Dear Pauline,

Please conduct PRS for SLR1046A.

Note: officer in charge – Pauline 63896541.

*** *Kindly quote our reference number when replying.*

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Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Lua Siew Hui <lua_siewhui@rssolomon.com>

Sent: Thursday, June 11, 2020 3:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Wendy Jiang <wendy_jiang@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>

Subject: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SLR1046A & PC1076U ON 9TH JUNE 2020 [RSS/2006-7646 (SLL)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SLR1046A.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. PC1076U at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair his vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **SHENG LI LAI**

Address : Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921

Contact : Mr Low at 9111 9222

Let us hear from you soonest.

Thank you and best regards,

Lua Siew Hui | Legal Executive



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