

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, September 24, 2020 2:31 PM
To: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A
Subject: RE: OUR REF: BUS/05/17/1012; YOUR REF: CC3/AIG17009579/K1YG3Q2; ACCIDENT INVOLVING SMB1346G & GW5876C ON 12.05.17 ALONG BUKIT MERAH CENTRAL ***
LKK REF:CC3/AIG17009579/K1ks3q2-1
Attachments: EMAIL TO SMRT.PDF

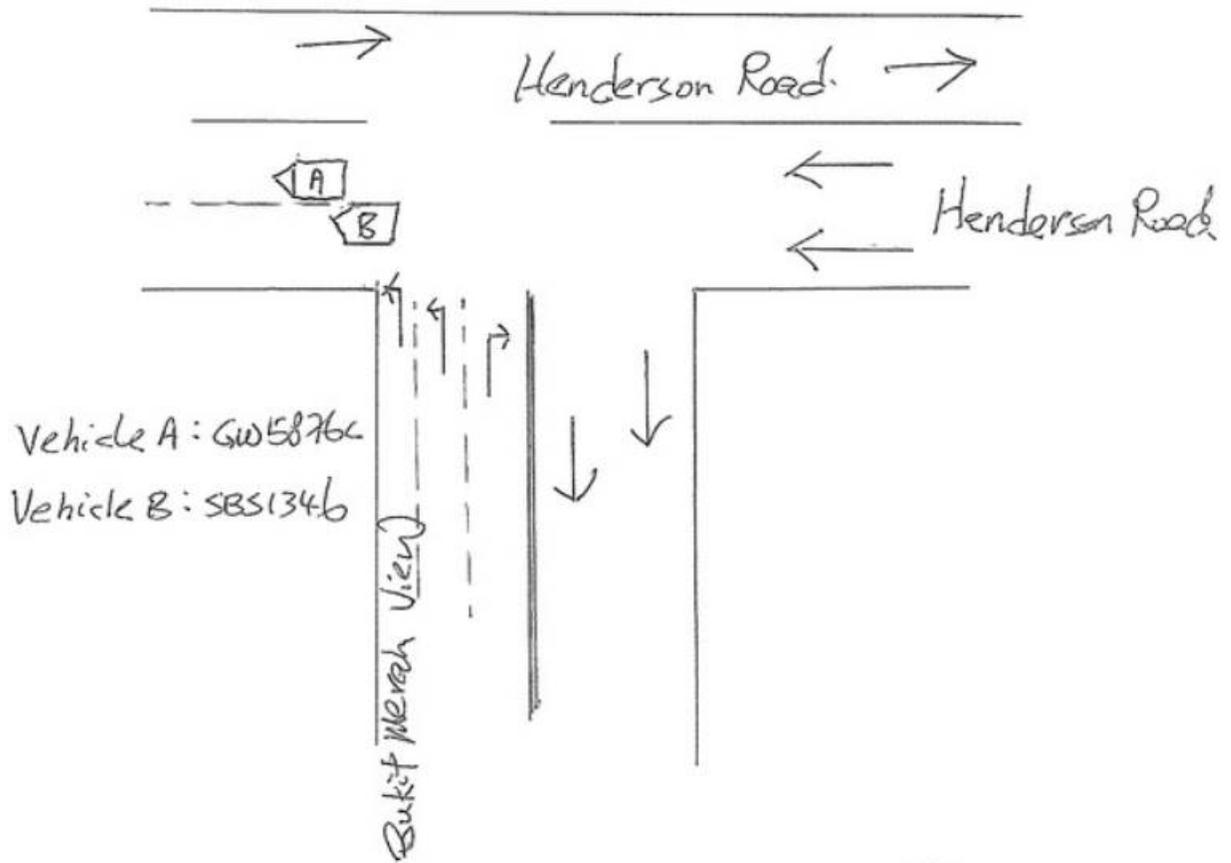
WITHOUT PREJUDICE

Dear Jimmy,

We refer to the above matter.

Please refer to my ex-colleague's e-mail (as attached) dated 15/08/2017. We append our Insured statement and accident photo below :

On 12/05/2017, around 10.00 am. I was driving the lorry (vehicle No.:A, car plate no: GW5876C) towards Henderson Road. I and the bus (Vehicle No.: B, car plate no: SBS1346) were making a left turn at the same time. But the bus has over cut into my lane and collided to the left rear side of my lorry.





Our Principal's instruction was to deny the liability and we are unable to look your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 27 July 2020 4:48 PM

To: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) <FooChitYan@smrt.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: BUS/05/17/1012; YOUR REF: CC3/AIG17009579/K1YG3Q2; ACCIDENT INVOLVING SMB1346G & GW5876C ON 12.05.17 ALONG BUKIT MERAH CENTRAL *** LKK REF:CC3/AIG17009579/K1ks3q2-1

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) <FooChitYan@smrt.com.sg>

Sent: Monday, 27 July, 2020 3:32 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

Subject: OUR REF: BUS/05/17/1012; YOUR REF: CC3/AIG17009579/K1YG3Q2; ACCIDENT INVOLVING SMB1346G & GW5876C ON 12.05.17 ALONG BUKIT MERAH CENTRAL

Without Prejudice

Dear Mei Kwan,

We refer to your email dated 28.05.20.

The accident was caused due to both negligence of your insured and our client making a left turn, thus BOLA S30 apply.

Kindly let us have your offer

Kind Regards,

Jimmy Foo

Claims and Insurance Agency

Direct line +65 6556 3521 | ChitYan@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 28 May 2020 18:19

To: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) <FooChitYan@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; CS A Team <cs-a@lkkauto.com>

Subject: RE: OUR REF: BUS/05/17/1012; YOUR REF: CC3/AIG17009579/K1YG3Q2; ACCIDENT INVOLVING SMB1346G & GW5876C ON 12.05.17 ALONG BUKIT MERAH CENTRAL

Dear Jimmy,

Thank you for your email.

Your claim has been rejected. Please provide concrete evidence to support your claim.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:FooChitYan@smrt.com.sg>]

Sent: Thursday, 28 May 2020 6:03 PM

To: Admin A

Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: OUR REF: BUS/05/17/1012; YOUR REF: CC3/AIG17009579/K1YG3Q2; ACCIDENT INVOLVING SMB1346G & GW5876C ON 12.05.17 ALONG BUKIT MERAH CENTRAL

Without Prejudice

Dear Sir/Mdm,

We refer to our email dated 06.09.17 between Jas and Mr. Patrick.

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1346G. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses:

Cost of repair: \$8,200.00

Loss of Use: \$825.00 (\$275.00 x 3 days)

LTA search fee: \$5.00

Total: \$9,030.00

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Kind Regards,

Kind Regards,

Jimmy Foo
Claims and Insurance Agency
Direct line +65 6556 3521 | ChitYan@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

