

## Summer Lee (LKK Auto)

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**From:** Pauline Soh <pauline.soh@ergo.com.sg>  
**Sent:** Friday, 12 June, 2020 10:40 AM  
**To:** JeongCH@smrt.com.sg; Admin-D (LKKAuto (admin-d@lkkauto.com)); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** Zheng Hanyang; Phoebe Xie  
**Subject:** FW: Claims ref no. CDMCG20000748 Survey SMB72C  
**Attachments:** SAS2786425.PDF; ARC - Repair Estimate (12).pdf

Date Classification : Confidential, C3

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

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DID.: +65 6829 9194

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**From:** Jeong Choon Hwee (Auto Svcs/ARC/ARC/Buses) <[JeongCH@smrt.com.sg](mailto:JeongCH@smrt.com.sg)>  
**Sent:** Friday, 12 June 2020 9:57 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** AutoSvs-ARC (Bus) <[AutoSvs-ARCBus@smrt.com.sg](mailto:AutoSvs-ARCBus@smrt.com.sg)>  
**Subject:** Survey SMB72C

Hi,

Kindly arrange to survey the vehicle **SMB72C** within 48 hours according to GIA guide line, involving your insured **GBC413C**

Insurance Company : **ERGO**

Vehicle in **Woodlands. SMRT Depot**

*\*Please do arrange LKK for survey.*

Regards,

Edy Jeong

9154 1195

SMRT Automotive Services Pte Ltd

(Accident Repair Centre) (BUS)



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