

**Summer Lee (LKK Auto)**

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 11 June, 2020 5:43 PM  
**To:** assignments  
**Cc:** Claims Dept of CTI; Hui Yang Motor  
**Subject:** RE: SNM20D202099/CB8103M/CHNGPW - TP for SMS5947G against CB8103M / DOA: 10.06.2020

Dear LKK

Please refer to below email and liaise with third party workshop.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>  
**Sent:** Thursday, 11 June 2020 5:24 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM20D202099/CB8103M/CHNGPW - TP for SMS5947G against CB8103M / DOA: 10.06.2020  
**Importance:** High

Hi Adeline,

Our choice of surveyor is Kenneth Kong (LKK)

Thank you & Regards,

Bel

Tel: 64515752

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, June 11, 2020 5:18 PM

**To:** Hui Yang Motor <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D202099/CB8103M/CHNGPW - TP for SMS5947G against CB8103M / DOA: 10.06.2020

**Without Prejudice**

Our reference: **SNM20D202099/CB8103M/CHNGPW**

Your reference: SMS5947G

Dear Sirs

**ACCIDENT INVOLVING CB8103M & SMS5947G ON 10/06/2020**

We refer to your email of 11/06/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive  
Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 11 June 2020 4:16 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Hui Yang Motor <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D202099/CB8103M/CHNGPW - TP for SMS5947G against CB8103M / DOA: 10.06.2020

**Importance:** High

Dear Adeline,

Please conduct PRS for SMS5947G.

Note : officer in charge – Adeline 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you.

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Hui Yang Motor <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>

**Sent:** Thursday, June 11, 2020 2:26 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** TP for SMS5947G against CB8103M / DOA: 10.06.2020

**Importance:** High

Hi,

Please refer to attached GIA report and estimate.

Kindly help to arrange surveyor soonest possible cos vehicle currently in workshop.

Thank you & Regards,

Bel

Tel: 64515752