

Su Li (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 16 June 2020 10:51 AM
To: Su Li (LKK Auto); claims-singapore
Cc: Admin A; Asher Sng (LKKAuto); Andrew Lim; claims-singapore
Subject: VC013715 Direct Settlement - Accident Involving SLX 5138K (OI : QBE - TBA) AND SDB 7323P (TP : LKK REF - CC6/QBE20006312/Aes3) on 03/06/2020
Attachments: SLX5138K-030620.PDF

Dear Su Li

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 15 June 2020 6:33 PM
To: claims-singapore <claims-singapore@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SLX 5138K (OI : QBE - TBA) AND SDB 7323P (TP : LKK REF - CC6/QBE20006312/Aes3) on 03/06/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Tuesday, 9 June 2020 1:18 PM

To: claims-singapore

Cc: Admin A; Asher Sng (LKKAuto); Andrew Lim; Jenny Toh

Subject: Direct Settlement - Accident Involving SLX 5138K (OI : QBE - TBA) AND SDB 7323P (TP : LKK REF - TBA) on 03/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SDB 7323P at M/s Kang Car Repairers Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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