

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 22 July 2020 1:49 PM
To: 'bioslifejen@yahoo.com'
Subject: RE: Accident Involving SLQ 6400H And SHA 1837X ON 3/6/2020 Along Toa Payoh Central Open Space Carpark

Hi Jennifer,

May I know when you went to Cycle & Carriage make the report? Who is the person in charge to helped you make the report? As insurance did not received the accident report.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

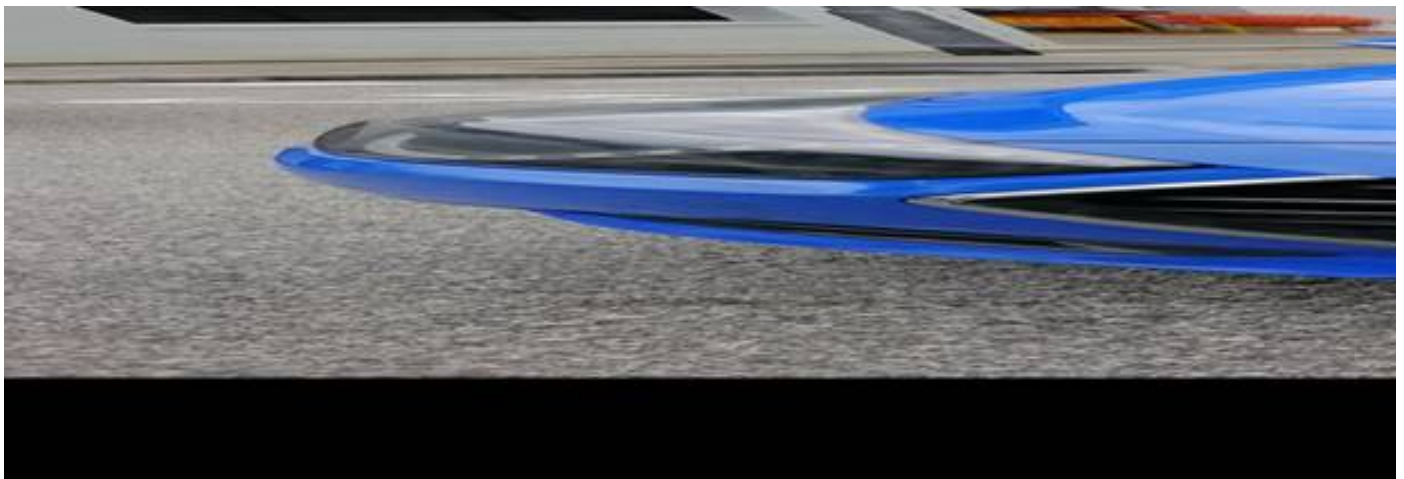
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jennifer Neo [mailto:bioslifejen@yahoo.com]

Sent: Friday, 17 July 2020 10:49 PM

To: Jia Le (LKK Auto)

Subject: RE: Accident Involving SLQ 6400H And SHA 1837X ON 3/6/2020 Along Toa Payoh Central Open Space Carpark





Hi Mr Chan. I just realised I forgot to send the photos of the extent of the damage of the taxi. It was taken about 10 min after the incident happened.

Regards.

[Sent from Yahoo Mail on Android](#)

On Thu, 16 Jul 2020 at 9:27, Jia Le (LKK Auto)

[<JiaLe@lkkauto.com>](mailto:JiaLe@lkkauto.com) wrote:

Our Ref: CC4/AIG20006309/T1ds3

NEO AH MIAN

BLK 392 YISHUN AVE 6

#08-1006

SINGAPORE 760392

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 6400H & SHA 1837X ALONG/AT TOA PAYOH CENTRAL OPEN SPACE CARPARK ON 03/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 1837X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle reversed and collided onto stationary vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jennifer Neo [<mailto:bioslifejen@yahoo.com>]

Sent: Tuesday, 14 July 2020 11:18 PM

To: Jia Le (LKK Auto)

Subject: RE: Accident Involving SLQ 6400H And SHA 1837X ON 3/6/2020 Along Toa Payoh Central Open Space Carpark

Hi Mr Chan.

As requested, I enclose the document for your information.

I apologise for the delay due to the mentioned unforeseen circumstances.

Regards.

On Mon, 13 Jul 2020 at 15:02, Jia Le (LKK Auto)

<JiaLe@lkkauto.com> wrote:

Hi Jennifer,

You only need to write the third party's vehicle number when lodge the report. No need to get other information from third party.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jennifer Neo [<mailto:bioslifejen@yahoo.com>]

Sent: Sunday, 12 July 2020 11:07 AM

To: Jia Le (LKK Auto)

Subject: RE: Accident Involving SLQ 6400H And SHA 1837X ON 3/6/2020 Along Toa Payoh Central Open Space Carpark

Hi Jia Le.

I am still awaiting the information of the third party vehicle detail from the driver and hence not able to submit the report to you on time. I had called and texted her on number of occasions and received no response.

Any advice from you regarding this?

Regards.

[Sent from Yahoo Mail on Android](#)

On Mon, 6 Jul 2020 at 9:21, Jia Le (LKK Auto)

<JiaLe@lkkauto.com> wrote:

Dear Jennifer,

You can contact us at 6256 3561 and we are only working on weekday.

You also can email the soft copy report to us for our perusal.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jennifer Neo [<mailto:bioslifejen@yahoo.com>]

Sent: Saturday, 4 July 2020 1:55 PM

To: Jia Le (LKK Auto)

Subject: Re: Accident Involving SLQ 6400H And SHA 1837X ON 3/6/2020 Along Toa Payoh Central Open Space Carpark

By the way, call your land line and could not get through same as last time. Is that number still valid?

Anyway, I like to check can I send the report to you via soft copy at my end?

I was given the hard copy at AIG Reporting Centre by the way.

Regards.

On Thu, 2 Jul 2020 at 17:44, Jennifer Neo

<bioslifejen@yahoo.com> wrote:

In progress. Hope you can receive it next week.

Sorry for the inconvenience caused.

Regards.

[Sent from Yahoo Mail on Android](#)