

## Denise Tay (LKKAUTO)

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**From:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Sent:** Wednesday, 10 June 2020 11:04 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department); Efficient Motor; Admin A; Admin-D (LKKAUTO); Mei Kwan (LKKAUTO)  
**Subject:** RE: SURVEY INVITATION for accident on 09/06/2020 along Tuas Rd Roundabout under Tuas Flyover involving vehicles GBK2141G & YQ849H

Hi LKK,

CDMCG20000765

Hi Pauline,

Please send NR

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197

[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 10 June 2020 9:39 am  
**To:** Efficient Motor <ppemclaims@gmail.com>; Ivy Yong <ivy.yong@ergo.com.sg>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Admin-D (LKKAUTO (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Mei Kwan (LKKAUTO (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>  
**Cc:** Phoebe Xie <phoebe.xie@ergo.com.sg>; 'Jessie' <jessie.ong@panpacificleasing.com.sg>; 'Pan Pacific - Edmund

Lee' <edmund@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg

**Subject:** RE: SURVEY INVITATION for accident on 09/06/2020 along Tuas Rd Roundabout under Tuas Flyover involving vehicles GBK2141G & YQ849H

Date Classification : Confidential, C3

Hi Ivy

Please register claim, upload this email and inform LKK our claim ref no., thank you.

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Efficient Motor <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>

**Sent:** Tuesday, 9 June 2020 5:16 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>

**Cc:** Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>; 'Jessie' <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>; 'Pan Pacific - Edmund Lee' <[edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg)>; ezel@panpacificleasing.com.sg

**Subject:** RE: SURVEY INVITATION for accident on 09/06/2020 along Tuas Rd Roundabout under Tuas Flyover involving vehicles GBK2141G & YQ849H

Dear Pauline,

We are pleased to assign LKK Auto Consultants Pte Ltd to conduct the survey.

Please arrange accordingly. Vehicle is in workshop already.

Thanks

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

*Tel: +65 8721 3003*

*Email: [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)*

**EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)**

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

**\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)**

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Tuesday, June 9, 2020 5:05 PM

**To:** Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)

**Cc:** Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>

**Subject:** FW: SURVEY INVITATION for accident on 09/06/2020 along Tuas Rd Roundabout under Tuas Flyover involving vehicles GBK2141G & YQ849H

Date Classification : Confidential, C3

Hi Ivy

Please register claim and upload this email, thank you.

Dear Jessie,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,  
Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Efficient Motor <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>

**Sent:** Tuesday, 9 June 2020 4:59 pm

**To:** ERGO Insurance Pte. Ltd. <[ergoinsurance@ergo.com.sg](mailto:ergoinsurance@ergo.com.sg)>; ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** 'Jessie' <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>; 'Pan Pacific - Edmund Lee' <[edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg)>; [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg)

**Subject:** RE: SURVEY INVITATION for accident on 09/06/2020 along Tuas Rd Roundabout under Tuas Flyover involving vehicles GBK2141G & YQ849H

Dear Claim Officer,

We refer to the above matter. (DOA 09/06/2020)

We are the appointed repair workshop of vehicle no. **GBK2141G**.

We understand that you are the insurer of vehicle no. **YQ849H**.

The owner of the vehicle no. **GBK2141G** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8721 3003 / Ezel H/P : 8259 7714

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

Tel: +65 8721 3003

Email: [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)

**EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)**

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)

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