

RE: SNM20D202075/C02/SKS8913H/CHUAKK / - ARRANGE SURVEY - YOUR INSURED SKS8913H DOA: 02/06/2020 & OUR CLIENT SDU1000K

Lionel Chua <lionel.chua@sg.cntaiping.com>

Wed 4/11/2020 12:17 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; ahlimmc@singnet.com.sg <ahlimmc@singnet.com.sg>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

 1 attachments (1 MB)

1000 - GE.pdf;

WITHOUT PREJUDICE

Your Ref: Please advised.
Our Ref: SNM20D202075/C02/SKS8913H/CHUAKK

Hi Eileen,

Re: CL SNM20D202075 – SKS 8913H & SDU 1000K ON 02.06.2020

We refer to your enquiry below on the captioned matter.

Please be informed that (**OUR INSURED HAS YET TO FILED SAS REPORT**) till date of the said accident, which we are unable to establish any liability against our insured driver at this moment that arising from the accident.

We are in a course of investigating into the circumstances of the accident, while waiting for our insured to file Accident Report, kindly note that the Liability is a dispute of the said accident. You may wish to advise your client to re-direct or revert to OD claim instead.

Meanwhile, if there are any additional evidence / proof e.g. video footage/witness statement/scene photographs, please submit to us in order for us to look into the matter accordingly.

We shall revert upon hearing from you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 4, 2020 10:36 AM

To: ahlimmc@singnet.com.sg; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202075/C02/SKS8913H/CHUAKK / - ARRANGE SURVEY - YOUR INSURED SKS8913H DOA: 02/06/2020 & OUR CLIENT SDU1000K

Dear Sir,

Kindly note case handler is Lionel Chua.

Dear Lionel,

Fya.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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From: Eileen Chua <ahlimmc@singnet.com.sg>
Sent: Wednesday, 4 November 2020 10:06 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; LKK - Denise Tay <denisetay@lkkauto.com>; Ah Lim - Mui Hong <muihong@ahlimmotor.com.sg>
Subject: REMINDER -Fw: ADVISE LIABILITY -Re: SNM20D202075/SKS8913H/TANGHL2 - ARRANGE SURVEY - YOUR INSURED SKS8913H DOA: 02/06/2020 & OUR CLIENT SDU1000K
Importance: High

Hi Ben,

Any news on your insured reported? Till now no news from you. Please kindly advise the liability.

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170

From: [Eileen Chua](#)
Sent: Tuesday, June 16, 2020 1:36 PM
To: [Ben Tang](#)

Cc: [Claims Dept of CTI](#)

Subject: ADVISE LIABILITY -Re: SNM20D202075/SKS8913H/TANGHL2 - ARRANGE SURVEY - YOUR INSURED SKS8913H DOA: 02/06/2020 & OUR CLIENT SDU1000K

Hi Ben,

Please kindly advise the liability.

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170

From: [Ben Tang](#)

Sent: Wednesday, June 10, 2020 5:06 PM

To: [Eileen Chua](#)

Cc: [Claims Dept of CTI](#)

Subject: RE: SNM20D202075/SKS8913H/TANGHL2 - ARRANGE SURVEY - YOUR INSURED SKS8913H DOA: 02/06/2020 & OUR CLIENT SDU1000K

Hi Eileen

I will inform LKK to arrange for survey asap.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

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From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Wednesday, June 10, 2020 5:03 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D202075/SKS8913H/TANGHL2 - ARRANGE SURVEY - YOUR INSURED SKS8913H DOA: 02/06/2020 & OUR CLIENT SDU1000K

Importance: High

Hi Ben,

Any news I still did not received any call from LKK arrange for survey. Please advise.

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170

From: [Eileen Chua](#)

Sent: Tuesday, June 09, 2020 10:50 AM

To: [Ben Tang](#)

Cc: [Claims Dept of CTI](#)

Subject: Re: SNM20D202075/SKS8913H/TANGHL2 - ARRANGE SURVEY - YOUR INSURED SKS8913H DOA: 02/06/2020 & OUR CLIENT SDU1000K

Hi Ben,

We choose Kenneth Kong to survey the vehicle. Please kindly inform LKK to call us soonest for the survey.

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170

From: [Ben Tang](#)

Sent: Tuesday, June 09, 2020 10:29 AM

To: ahlimmc@singnet.com.sg

Cc: [Claims Dept of CTI](#)

Subject: RE: SNM20D202075/SKS8913H/TANGHL2 - ARRANGE SURVEY - YOUR INSURED SKS8913H DOA: 02/06/2020 & OUR CLIENT SDU1000K

Dear Sirs

We refer to your email dated 8 June 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon

Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

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From: Claims Dept of CTI
Sent: Monday, June 8, 2020 2:29 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; ahlimmc@singnet.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202075/SKS8913H/TANGHL2 - ARRANGE SURVEY - YOUR INSURED SKS8913H DOA: 02/06/2020 & OUR CLIENT SDU1000K
Importance: High

Dear Ben,

Please conduct PRS for SDU1000K.

Note: officer in charge – Ben Tang 63896175

***** Kindly quote our reference number when replying.**

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Thank you

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From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Monday, June 8, 2020 10:59 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: ARRANGE SURVEY - YOUR INSURED SKS8913H DOA: 02/06/2020 & OUR CLIENT SDU1000K

Importance: High

Hi Claim Team,

Please kindly arrange survey.

Aside: Please kindly advise the liability.

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170