Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Friday, 25 March 2022 17:29

To: Aileen Tan Lee Noi
Cc: Hsiao Tong (LKKAuto)

Subject: RE: [REMINDER 5] AIG/LKK Ref: CC3/AIG200006302/T1ea3 CDGE Ref:

T0620/SH9432K/AT >> Acc on 12.06.2020 invlg SH9432K & FBM9587Y [AIG]

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of FBM 9587Y.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Thursday, 24 March 2022 12:10

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com> **Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [REMINDER 5] AIG/LKK Ref: CC3/AIG200006302/T1ea3 CDGE Ref: T0620/SH9432K/AT >> Acc on 12.06.2020

invlg SH9432K & FBM9587Y [AIG]

WITHOUT PREJUDICE

Ms Asher Sng M/s LKK Auto Consultants Pte Ltd

Your email dated 23 March 2022 refers.

We shall hold the case until **31 March 2022** and if there is still no instruction from your Principal, we shall arrange for our panel of lawyers to take over conduct to deal directly with the owner/rider of FBM9587Y.

We look forward to hearing from you. Thank you.

Best Regards Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735



From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: Wednesday, 23 March 2022 21:27

To: Aileen Tan Lee Noi <a ileentan@cdge.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [REMINDER 5] AIG/LKK Ref: CC3/AIG200006302/T1ea3 CDGE Ref: T0620/SH9432K/AT >> Acc on 12.06.2020

invlg SH9432K & FBM9587Y [AIG]

CAUTION: This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Aileen,

We refer to the email below.

Our insured have yet to file the report till date.

We are still pending for our principal further instruction on the matter.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Wednesday, 23 March 2022 2:58 PM

To: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>
Cc: Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>

Subject: [REMINDER 5] AIG/LKK Ref: CC3/AIG200006302/T1ea3 CDGE Ref: T0620/SH9432K/AT >> Acc on 12.06.2020

invlg SH9432K & FBM9587Y [AIG]

WITHOUT PREJUDICE

Ms Asher Sng M/s LKK Auto Consultants Pte Ltd

Your email dated 7 February 2022 refers.

Please let us know AIG's position in this case.

We look forward to hearing from you. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735



From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Monday, 7 February 2022 21:33

To: Aileen Tan Lee Noi <a ileentan@cdge.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [REMINDER 4] AIG/LKK Ref: CC3/AIG200006302/T1ea3 CDGE Ref: T0620/SH9432K/AT >> Acc on 12.06.2020

invlg SH9432K & FBM9587Y [AIG]

CAUTION: This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Aileen,

We refer to the email below.

Our insured have yet to file the report till date.

We are still pending for our principal further instruction on the matter.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Aileen Tan Lee Noi <a ileentan@cdge.com.sg>

Sent: Friday, 21 January 2022 09:20

To: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>
Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: [REMINDER 4] AIG/LKK Ref: CC3/AIG200006302/T1ea3 CDGE Ref: T0620/SH9432K/AT >> Acc on 12.06.2020

invlg SH9432K & FBM9587Y [AIG]

Importance: High

WITHOUT PREJUDICE

Ms Asher Sng M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with our email 3 January 2022.

Please let us have your early reply with offer to wrap up this outstanding claim.

We look forward to hearing from you. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843



From: Kazali Haji Selahudin <kazali@cdge.com.sg>

Sent: Monday, 3 January 2022 5:38 pm

To: Hsiao Tong - LKK <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: LKK - LAU KK <kklau@lkkauto.com>; AIG - Bennie Tan WZ <bennie-wz.tan@aig.com>; Khoo, Kay-Eng <Kay-

Eng.Khoo@aig.com>; LKK - CS A Team <<u>cs-a@lkkauto.com</u>>; LKK - Admin A <<u>admin-a@lkkauto.com</u>> **Subject:** Re: 2ND REMINDER - AIG's OS 10 CASES FOR THE YEAR OF 2020 AS AT 13 SEPTEMBER 2021

URGENT

REMINDER

Dear Hsiao Tong / Asher,

Kindly assist to review the case below and let us have your proposal urgently. Thank you.

4 SH 9432K 12.06.2020 FBM9587Y CC4/AIG20006302/T1ea3 ASHER \$ 1,619.33 2ND RE

Best Regards

Kazali Hj Selahudin (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

Do you really need to print? Go Digital! Go Paperless!



From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>

Sent: Monday, 13 September 2021 2:33 pm

To: AIG - Norsiah (Ms) <<u>norsiah.mdnoor@aig.com</u>>; AIG - Bennie Tan WZ <<u>bennie-wz.tan@aig.com</u>>; AIG - Lee Ming Yao, George <<u>mingyao.lee@aig.com</u>>; AIG - Bernard Ler JQ (Mr) <<u>bernard-jq.ler@aig.com</u>>; Khoo, Kay-Eng <<u>Kay-Eng.Khoo@aig.com</u>>; AIG - Jeremy Goh (Mr) <<u>jeremy.goh@aig.com</u>>; AIG - Saliha (Ms) <<u>saliha.syed-yusoff@aig.com</u>>; Loh, Chee-Heng <<u>Chee-Heng.Loh@aig.com</u>>; LKK - CS A Team <<u>cs-a@lkkauto.com</u>>; LKK - Admin A <<u>admin-a@lkkauto.com</u>>

Cc: Kazali Haji Selahudin <kazali@cdge.com.sg>; LKK - LAU KK <kklau@lkkauto.com>

Subject: 2ND REMINDER - AIG's OS 10 CASES FOR THE YEAR OF 2020 AS AT 13 SEPTEMBER 2021

WITHOUT PREJUDICE

Dear Sirs
M/s AIG ASIA PACIFIC INSURANCE PTE LTD
M/s LKK AUTO CONSULTANTS PTE LTD

Subject matter refers.

We have sorted by OIC and Date of Accident.

These following10 cases have been extreme long outstanding for Year 2020. We are looking forward to an amicable resolution settlement by end of September 2021 and await your early reply to our <u>Mr Kazali</u> who is copied herein.

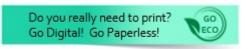
S/no	Taxi No	DOA	TP Vehicle	TP Reference	OIC	Claim Amt		Rer
1	SHC 717E	03.02.2020	SMG8387R	ТВА	ТВА	\$	1,996.98	2ND RE
2	SHC7163G	18.01.2020	SGP3580E	8407700065SG-003	TBA	\$	2,129.74	2ND RE
3	SHC7280B	08.04.2020	SGP6965J	5767499923SG-003	NORSIAH	\$	3,521.27	2ND RE YOUR INSU RESPOND
4	SH 9432K	12.06.2020	FBM9587Y	CC4/AIG20006302/T1ea3	ASHER	\$	1,619.33	2ND RE
5	SHC 654C	16.06.2020	SLM9412A	CC4/AIG20006402/T1ev3	ASHER	\$	2,939.27	2ND RE
6	SHD3284L	18.12.2020	SGS2118Z	CC4/AIG20014328/T1ga3	CECILIA	\$	1,100.45	2ND RE
7	SHC8452R	26.12.2020	SKE9889L	CC4/AIG20014568/T1ga3	CECILIA	\$	2,153.75	2ND RE
8	SHC1162Z	23.12.2020	SLB995B	CC4/AIG20014605/T1ga3	CECILIA	\$	2,116.20	2ND RE
9	SHC8991B	26.06.2020	SMA7927X	CC4/AIG20006784/T1da3	JIA LE	\$	2,382.01	2ND RE WE HAVE CO \$2,040.00 03.0
10	SHD3317B	07.09.2020	SDE8318H	CC4/AIG20009525/T1ds3	JIA LE	\$	4,305.85	2ND RE

Thank you.

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd



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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Asher Sng (LKKAuto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Thursday, 24 March 2022 16:46

To: Asher Sng (LKKAuto)
Cc: Khoo, Kay-Eng; Admin A

Subject: RE: [URGENT] RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM

9587Y AND SH 9432K ON 12/06/2020.

Follow Up Flag: Follow up Flag Status: Flagged

Hi Asher,

We have repudiated all liabilities for this accident. Please inform TP accordingly and submit WP report for closure.

Thanks.

Best Regards,

Bernard Ler AIG

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: 23 March 2022 21:23

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] [URGENT] RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH

9432K ON 12/06/2020.

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer to the email dated 25/01/2022.

We have tried to contact insured via the number provided, insured unreachable.

Please kindly let us have your instruction on the above matter as third party is chasing.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 7 March 2022 9:49 AM

To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com

Cc: Khoo, Kay-Eng < Kay-Eng.Khoo@aig.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Bernard,

We refer to the email dated 25/01/2022.

We have tried to contact insured via the number provided, insured unreachable.

Please kindly let us have your instruction on the above matter as third party is chasing.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 7 February 2022 09:02

To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com >

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Bernard,

We refer to the email dated 25/01/2022.

We have tried to contact insured via the number provided, insured unreachable.

Please kindly let us have your instruction on the above matter as third party is chasing.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 25 January 2022 11:21

To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com >

Cc: Khoo, Kay-Eng < Kay-Eng.Khoo@aig.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Bernard,

We refer to the email below.

We have tried to contact insured via the number provided, insured unreachable.

Please kindly let us have your instruction on the above matter as third party is chasing.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com >

Sent: Friday, 21 January 2022 4:02 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Asher,

Please call insured again. You may also inform insured that our next step is repudiation as all NR letters have been sent.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: 04 January 2022 10:24

To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com >

Subject: [EXTERNAL] RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON

12/06/2020.

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

Noted on the email below.

We have tried to contact insured on the matter and insured mention that he will file the report necessary.

However till date insured still yet to file the report.

Kindly advise the next course of action, all letter and reminder have been send out.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com >

Sent: Tuesday, 4 January 2022 10:16 AM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Asher,

No OI GIA report is received yet.

Thanks.

Best Regards,

Bernard Ler AIG

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: 04 January 2022 09:31

To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON

12/06/2020.

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer to the above matter.

Kindly advise if insured reported, if so kindly let us have a copy.

If insured yet to report kindly advise.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 26 July 2021 5:37 PM

To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Bernard,

We refer to the email below.

The address provided is the same address that has been return previously.



However we manage to get in contact with the number provided, insured shall be filing the report soon.

Kindly assist to forward us a copy once inured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com >

Sent: Monday, 26 July 2021 4:12 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Asher,

Please resend your letter to the following address:

GAN BENG TECK ANDREW 436 YISHUN AVENUE 11 #04-210 SINGAPORE 760436

Our insured has just renewed the policy with us on June 2021. Also, please call insured again @88004506 and update on the outcome.

Thanks.

Best Regards,

Bernard Ler AIG

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: 04 May 2021 15:11

To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com

Subject: [EXTERNAL] RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON

12/06/2020.

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer to the above matter.

We are still unable to get in contact with insured.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 7 April 2021 5:17 PM

To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Bernard,

We refer to the email below.

We have try to contact the number provided however there is no response from the number.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com >

Sent: Wednesday, 7 April 2021 5:05 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Asher,

Please call the following mobile and let us know the outcome:

88004506

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: 25 March 2021 14:51

To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com >

Subject: [EXTERNAL] [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON

12/06/2020.

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer to the above matter.

Insured non reporting we have post out AR letter to insured however has been return due to addressee has gone away.

Based on the merimen the only contact detail is only address.

Kindly advise the next course of action as we do not have insured contact.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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