

Asher Sng (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 24 March 2022 16:46
To: Asher Sng (LKKAUTO)
Cc: Khoo, Kay-Eng; Admin A
Subject: RE: [URGENT] RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

We have repudiated all liabilities for this accident. Please inform TP accordingly and submit WP report for closure.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: 23 March 2022 21:23
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] [URGENT] RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer to the email dated 25/01/2022.

We have tried to contact insured via the number provided, insured unreachable.

Please kindly let us have your instruction on the above matter as third party is chasing.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 7 March 2022 9:49 AM

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Bernard,

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Asher Sng | Case Handler

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email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

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From: Asher Sng (LKKAuto)

Sent: Monday, 7 February 2022 09:02

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Bernard,

We refer to the email dated 25/01/2022.

We have tried to contact insured via the number provided, insured unreachable.

Please kindly let us have your instruction on the above matter as third party is chasing.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Asher Sng (LKKAuto)

Sent: Tuesday, 25 January 2022 11:21

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Bernard,

We refer to the email below.

We have tried to contact insured via the number provided, insured unreachable.

Please kindly let us have your instruction on the above matter as third party is chasing.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Friday, 21 January 2022 4:02 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Asher,

Please call insured again. You may also inform insured that our next step is repudiation as all NR letters have been sent.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: 04 January 2022 10:24
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

Noted on the email below.

We have tried to contact insured on the matter and insured mention that he will file the report necessary.

However till date insured still yet to file the report.

Kindly advise the next course of action, all letter and reminder have been send out.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Tuesday, 4 January 2022 10:16 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Asher,

No OI GIA report is received yet.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: 04 January 2022 09:31

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

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Hi Bernard,

We refer to the above matter.

Kindly advise if insured reported, if so kindly let us have a copy.

If insured yet to report kindly advise.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 26 July 2021 5:37 PM

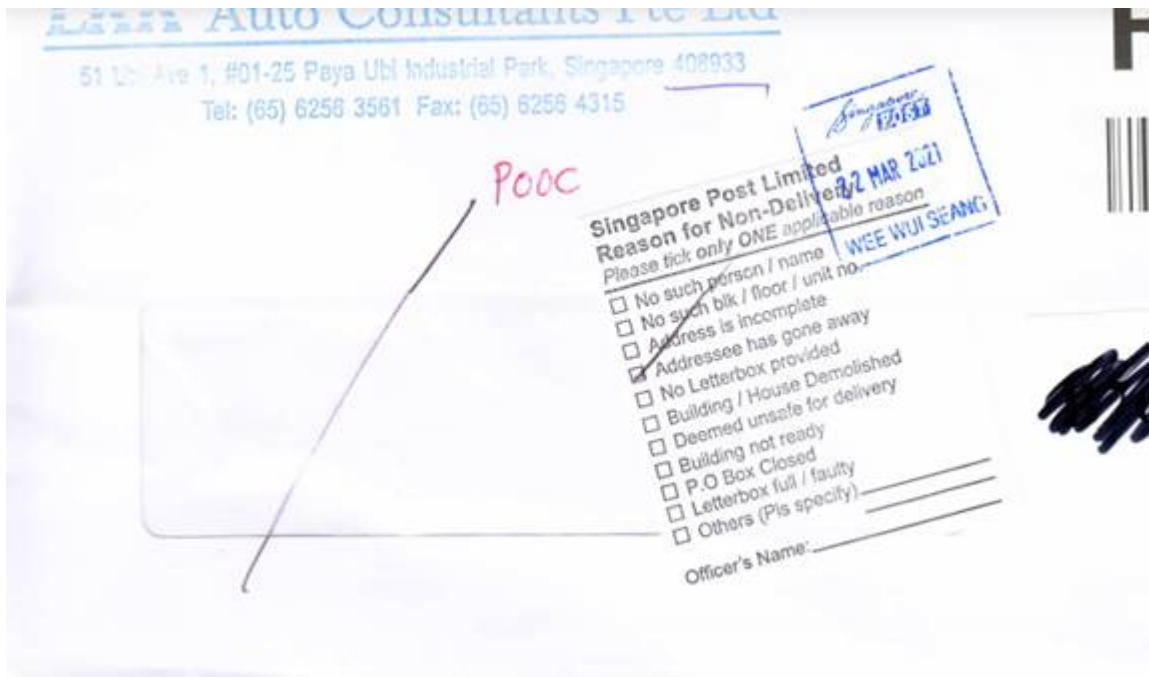
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Bernard,

We refer to the email below.

The address provided is the same address that has been return previously.



However we manage to get in contact with the number provided, insured shall be filing the report soon.

Kindly assist to forward us a copy once insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Monday, 26 July 2021 4:12 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Asher,

Please resend your letter to the following address:

GAN BENG TECK ANDREW
436 YISHUN AVENUE 11
#04-210
SINGAPORE 760436

Our insured has just renewed the policy with us on June 2021. Also, please call insured again @88004506 and update on the outcome.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: 04 May 2021 15:11

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

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Hi Bernard,

We refer to the above matter.

We are still unable to get in contact with insured.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 7 April 2021 5:17 PM

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Bernard,

We refer to the email below.

We have try to contact the number provided however there is no response from the number.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Wednesday, 7 April 2021 5:05 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

Hi Asher,

Please call the following mobile and let us know the outcome:

88004506

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: 25 March 2021 14:51

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] [NON REPORTING] 9351161718SG // ACCIDENT INVOLVING FBM 9587Y AND SH 9432K ON 12/06/2020.

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Hi Bernard,

We refer to the above matter.

Insured non reporting we have post out AR letter to insured however has been return due to addressee has gone away.

Based on the merimen the only contact detail is only address.

Kindly advise the next course of action as we do not have insured contact.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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